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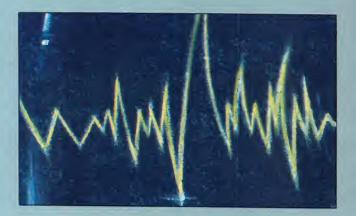
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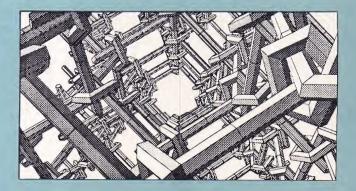
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UNIX REVIEW (ISSN 0742:3136) is published monthly by REVIEW Publications Co. It is a publication dedicated exclusively to the needs of the UNIX community. Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions are \$28.00 per year (12 issues). Canada and Mexico add \$7/year. Overseas add \$20/year for surface mail. Address correspondence regarding editorial, Subscriptions, change of address, USPS Form press releases, product all induited it is to be out of the international internationa

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# VIEWPOINT

Before running into UNIX, I thought that people who argued, "Small is beautiful," were advocates of simplicity. Perhaps they were, but at least within the context of UNIX, I can now see that smallness and simplicity are not necessarily bedfellows.

A convincing argument could be made suggesting that users of small UNIX systems have it tougher than people who do their work on minis or mainframes. The difference is system administration, the theme of this issue.

Two years ago, there wouldn't have been a big enough body of readers to merit an issue devoted to system administration. At that time, after all, system management was the province of the wizard at the end of the hall — the Keeper of the Manuals known as the System Administrator. Whenever problems arose, one simply dropped them at the wizard's doorstep, confident that sooner or later, they would magically disappear. What could be simpler?

The advent of small machines capable of supporting from two to four users (regardless of what the advertisements say) and a growing armada of single-user systems (like IBM's PC/IX), is quickly eroding such simplicity, however. By default, we all now must don the System Administrator's robes from time to time to attempt our own incantations and imprecations.

This wouldn't be so bad if there were a decent script to follow, but the mournful state of UNIX documentation has kept system administration something of a black art.

In this issue, we try to demystify some key points. Jim Joyce and Doug Merritt draw on their considerable system administration experience to prescribe a number of practices for keeping a system healthy, sprinkling in helpful shell scripts for good measure. Merritt goes on to probe the mysteries of termcap in yet another article. UUCP, the bane of many a system administrator, is discussed in a third article by Bob Toxen, an acknowledged guru. Dick Karpinski, the manager of UNIX services at UC San Francisco, caps the theme with the first of a two-part series of in-depth interviews with leading UNIX security experts. This month, Bob Morris of AT&T Bell Laboratories and Ed Gould of Mt. Xinu have their say. Next month's installment will focus on George Goble of Purdue University and Bob Chancer of AT&T Bell Laboratories.

It's all eye-opening reading, but we stop far short of exhausting the topic. Many incantations are left unexplained and numerous tricks must yet be exposed. The sheer limitations of space force us to make painful choices — about not only the sorts of topics we'll cover but about the kinds of readers we'll speak to. Most of the articles in this issue assume at least some familiarity with the topic at hand. This, sadly, may leave some readers at the starting gates, but without such assumptions, we could never get to the meaty topics that much of our readership demands.

It's for those readers that this issue has been devoted to simplicity. We'll never again see the Golden Age of system administration, when woes could be sent to the end of the hall to die quietly. But we can remove some of the shrouds that obscure the topic. Here's to clarity...

mark Compton

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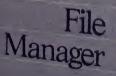
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Fun and games

by Stan Kelly-Bootle

I have bad news for all those readers who have been urging me to embellish the action in my reportage of Civil War II. UNIX REVIEW, unlike other less scrupulous journals, will never resort to fabrication in order to titillate bored, terminal-bound readers. But if it turns out that IBM is actually using AT&T prisoners of war for bayonet drill, rest assured that my pen will put you right there behind home plate.

In the meantime, to celebrate System Administration Day, the opposing troops have cautiously left their frontline trenches and are fraternizing (or sororitizing, as the mood takes them) in no man's land. On this holiest of holy days, all past grudges and conflicts are put aside as makeshift games of volleyball and Donkey Kong blossom along the battlelines. This, traditionally, is the one day of the year when a complete moratorium on all systems changes is declared at all sites.

"No patch, however pressing, may be patched this day. Neither may thy kernel be tweaked by thy kludge" (St. Opel, III: vi). System administrators throughout the land perform their solitary devotions from dawn 'til dusk at deserted sites, rejoicing in the blessed freedom from users, and taking advantage of the rare opportunity of putting the previous



year's amendments into /usr/man and peeking at everybody's mail.

The rules governing System Administration Day, like the rules of UNIX, are largely unwritten. A powerful oral tradition stretching back to the first misty stirrings of human consciousness (circa 1969) suffices to maintain a remarkably uniform and portable corpus of dogma and ritual. The master CRT must be aligned toward the June solstice and — as the first rays of the rising sun strike the RETURN key — the invocation:

# status\_\_quo\_\_vadis?

or mnemonically:

#### # wgy?

is entered. The system then accesses /etc/mantra and conducts a rigorous, interactive catechism with the system administrator. I am honor bound not to reveal this hermetic dialogue to the uninitiated, but in the name of courageous journalism and increased circulation, here are a few meaty extracts:

Q: O What'll We Do With the Hog's Eyes?

A: We'll Make Them Into Puddings and Pies!

Q: And What'll We Do With the Hog's Cheek?

A: We'll Change His Password Every Week!

(This example assumes 4.2 BSD with the optional iambic-tetrametric-rhyming-couplet feature.)

There then follows a playful "revenge" session during which the **alias** and **history** specifications of unpopular users can be "suitably clobbered." Finally, the system administrator, in one mad mayfly fling, practices the sending of disconcerting messages to remote terminals — an essential skill of the trade where timing is all important lest jobs be aborted at non-critical moments.

During the switch from Julian to Jamesian calendars (see, for example, Jules ou Jim? Un Calendrier de Nos Jours by Frederick LeMontre), System Administration Day moved from the nearest Friday to June 22, and fanciful etymologists were quick to point



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## U DEVIL'S ADVOCATE

out that after SADay came a SAD-DERDay. And so it was and is: for the administrator, a return to the daily hurly-burly; for the systems programmer, a whole day's patching to catch up on; and for the Hog, a terrible spell cast over his or her files! By the by, have you ever tried to use csh with the terminal in -echo mode?

So we are left with a nagging question and an unexplained mystery. Why do some disastrous events become hallowed and annual? How is it that during the 24 hours of SADay, every clock-chip in the world STOPS TICKING?

The rules governing System Administration Day, like the rules of UNIX, are largely unwritten.

Stan Kelly-Bootle is a grizzled mainframer who worked on the pioneer EDSAC I at Cambridge University in the early 1950s. As founder/President of the LISA Moaners' Club, he urges more machismo and less user-mollycoddling in software. In spite of some reservations, he feels that UNIX is a bandwagon heading in the right direction. His exposé of computer scientific epistemology in the lexicographic environment, "The Devil's DP Dictionary" (McGraw-Hill, 1981), is to appear soon in a Japanese language edition (Shizen Sha, Tokyo).

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# THE HUMAN FACTOR

#### Let's be perfectly clear

by Richard Morin

The phone company ... offers this tolerant message: "We're sorry, but we were unable to complete your call as dialed. Please hang up, check your number or consult your operator for assistance." ... I suspect that a programmer might have generated: "Illegal phone number. Call aborted. Error number 583-2R6.9. Consult your user manual for further information."

Dr. Ben Shneiderman, "System Message Design: Guidelines and Experimental Results: Directions in Human/Computer Interaction." Edited by Albert Badre & Ben Shneiderman. (Ablex Publishing Corp., 1982)

UNIX isn't the only operating system with atrocious error messages. It isn't even the worst of the lot. Still, its messages are bad enough to confuse any novice and cryptic enough to occasionally baffle even the most experienced hacker. Let's examine the diagnostics found in the UNIX environment to see why, using the messages found in *Responses to UNIX Commands*. by Henry McGilton and Rachel Morgan. The standards applied come from the following slightly abbreviated ver-



sion of Dr. Shneiderman's criteria for error messages:

-	
GOOD	BAD
brief	wordy
comprehensible	cryptic
specific	general
positive in tone	negative
constructive	critical

Be Brief and Comprehensible.

Though it is easy to produce error messages that are both wordy and cryptic, it is very difficult to be simultaneously brief and comprehensible. UNIX is all too terse as a rule, and its error messages are no exception. The "mkdir: arg count" message is a representative example, printed when **mkdir** is called without any arguments. Keeping some of the traditional UNIX brevity, let's try for less cryptic messages.

Be Specific. An error message is

more specific when it gives more information about the nature of the problem. The "syntax error near line #" message offered by **awk** is a good (bad) example of an error message that is too general. It gives the user essentially no help in finding the syntax error.

Many UNIX error messages have this deficiency. Consider the examples listed in Figure 1 (on page 14).

Most of these messages give the name of the complaining program, which is critically important. The UNIX "tinker-toy" approach to software development means that an error message can come from any one of a number of programs. The user may have constructed an alias, a command line or a shell script using any number of UNIX commands. The message may even have come from a program running in background or as a daemon. Given the name of the offended program, the user can at least start looking for help on an appropriate manual page.

Only one of these messages fails to print the offending character. This isn't critical, but it can still be a nuisance to have to figure out what a program is complaining about.

In any case, note that the same user mistake is described differently in each of the messages in Figure 1. Perhaps this is intend-

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col: bad option X col grep: unknown flag grep mail mail: unknown option X make: unknown flag argument X make nm: invalid argument -X nm Unrecognized flag: X prep Illegal argument: X ptx Unknown flag: X sed

Figure 1 – Some example error messages.

ed as a cure for the distressingly repetitive nature of diagnostics. In that case, perhaps a random number generator should be used to select an appropriate combination of keywords. Otherwise, we might consider opting for a bit of regularity.

Be Positive and Constructive. UNIX diagnostics rarely give suggestions about possible remedies, and the examples above are unfortunately typical of the tone employed. Experienced hackers are generally immune to these types of hostile and negative messages. Novices, however, are more easily frightened and should perhaps be protected from this sort of abuse. In any case, sufficient information should be given to assist the user in identifying the nature of the problem.

#### WHAT SHOULD BE DONE?

In the June column, I made some fairly rash assertions, such as:

Cleaning up and standardizing error messages would be a modest but very worthwhile effort for the UNIX industry to tackle. Some minimum standards for format and content could be developed and implemented.

At the risk of appearing immodest (cough), your author would like to share some ideas about the aforementioned standards. There is nothing terribly novel here, which in the world of standards is good. In addition, no terribly difficult tasks are asked of the C hacker(s) who might have to do the dirty work of implementing these suggestions.

All error messages should contain a description of the offending item. The list in Figure 1 might lead one to believe this is common. Unfortunately, UNIX error messages often fail to print the offending flag, filename or whatever, and seldom give any other useful data.

All error messages should begin with the name of the offended program. Many UNIX diagnostics already do this. The current "name: message..." syntax is fine, but see my next point.

Error message syntax and content need to be predictable. A given type of error should yield consistent diagnostics across the range of commands. Further, the user should be able to tell which fields yield what meanings. An attempt to access the imaginary file "foo" on my computer yields the diagnostics listed in Figure 2.

A novice would be hard pressed to tell what is going on. The program is in the first field in some cases, the filename is first in others. How about a stock message like:

pgm: File "foo" not in specified directory

The diagnostic above performs its function cleanly and unambiguously. A novice could understand it and an expert would recognize it without even having to read the full text.

We want to include enough information to be useful, but longwinded messages waste time. They take longer for the computer to write, and more time for the user to read. How long should our messages be?

A novice can read an 80-character message in about three seconds. An expert can recognize the same message in perhaps half a second. We can ignore the fact that writing and reading proceed simultaneously, and simply add the writing and reading times together to arrive at the figures displayed here:

baud	write	expert	novice
rate	time	time	time
110	7.3	7.8	10.3
300	2.7	3.2	5.7
1200	0.7	1.2	3.7
9600	0.1	0.6	3.1

A number of things become

```
chmod chmod: can't access foo
diff diff: foo: No such file or directory
grep foo: No such file or directory
ld ld: foo: cannot open
lpr lpr: cannot access foo
rm rm: foo nonexistent
```

Figure 2 – Different messages, same error.

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clear in this example. On a terminal that operates at 1200 baud or above, neither the novice nor the expert is significantly hampered by the writing time of the message. The reading time of the message is unimportant to the novice, who needs the information. The expert's recognition time is small to begin with, so there is a certain immunity to message length on that level.

On 110 and 300 baud terminals, brevity is of overwhelming importance, however. The look of current messages is perhaps a reflection of the ASR 33 terminals in use when UNIX was created. If we assume that 1200 baud and above will be generally available

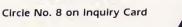


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in the future, we can safely consider using messages of up to 80 characters.

Some of the current UNIX commands give "usage" messages. This gives the user immediate mnemonic aid in reformulating commands, but it makes diagnostics more wordy. Dr. Shneiderman suggests that systems be built with multiple levels of help facilities. Two ways of accomplishing this suggest themselves.

A "u" command could be created which would give the usage of a specified command, with the default being the last command entered. This should not rely on the presence of **man** files, since they are too large to be stored comfortably on small systems.

Additionally, a shell variable could control the verbosity of error messages. The default mode could be verbose, giving usage information automatically. Experts could then demand a terse mode, causing the shell to skip over the ancillary information.

If UNIX is to escape from its current status as a "cult" operating system, it will have to clean up its act. Cleaning up the error message jungle is an obvious first move, and would be very cheap when weighed against its human factors payoff. Standardization is very important in this since a user should be able to expect the same error messages on different UNIX implementations. While AT&T could impose a standard, a better standard might be developed by an organization such as /usr/group. In any case, we gain nothing by waiting.

Richard Morin is an independent computer consultant specializing in the design, development and documentation of software for engineering, scientific and operating systems applications. He currently operates the Canta Forda Computer Lab in Ft. Washington, Maryland.

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# C ADVISOR

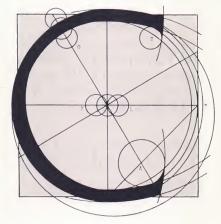
#### Being and time

#### by Bill Tuthill

One of the system administrator's responsibilities is to keep system time accurate. When bringing up a UNIX system after a power failure, for example, the superuser needs to reset the time with the date command. Most computers cannot keep accurate time, so the system administrator must also reset the clock occasionally even when there has not been a power failure. Some installations, in fact, have hardware that monitors the shortwave radio station WWV, which broadcasts nothing but the precise time. Administrators at most installations phone up for the time or use digital wristwatches, which are usually more accurate at keeping time than most computers.

This article provides a behindthe-scenes look at how UNIX keeps track of time, and contains a few simple programs for gaining access to the system clock. To retrieve the system's notion of date and time, you generally use the **time(2)** system call, in conjunction with **ctime(3)** or **localtime(3)**.

But before discussing these

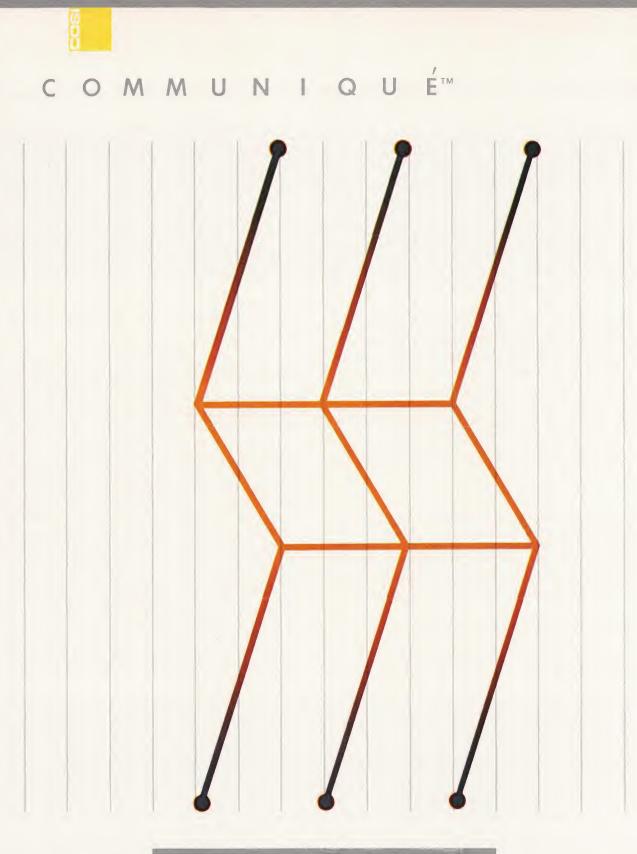


systems calls, let me deliver the alarming news that time is running out for UNIX. The last tick will occur at 03:14:07 Greenwich Mean Time (GMT) on January 18, 2038. No, this is not the prediction of an apocalyptic religious group. It is pure arithmetic. Since UNIX time is kept in seconds measured from 1970 and is held on most machines in a long integer variable, it will become negative on January 18, 2038. Time will then march backwards, as it were. Perhaps this is of little concern. because UNIX will almost certainly be outmoded by the year 2038. But if UNIX is still around, alternate arrangements for storing time could be made.

On IBM OS/360 systems, time is stored as a 64-bit quantity and is measured in microseconds from January 1, 1901. Since the maximum 64-bit quantity is much larger than the maximum 32-bit quantity, OS/360 time will last well past the 21st century. Thus, arithmetic alone indicates that IBM will last longer than UNIX.

Many people wonder why the UNIX library routines to get the date and time, such as ctime(3) and localtime(3), must be passed the address of a variable containing the time. After all, neither ctime() nor localtime() modifies the variable passed to it. And the variable isn't likely to change in the milliseconds between the system call to time(2) and the library call to ctime(3). Besides, no provision exists for correcting the value, even if it did change substantially between function calls.

The real reason for the passing of the address is tradition. These routines were written in the days of



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## **U** C ADVISOR

main() /\* note how simple things were in the days of V6 \*/
{
 int clock[2];
 char \*date;
 time(&clock);
 date = ctime(&clock);
}

Figure 1 – Keeping time, Version 6 style.

Version 6, before the C language had a **long** data type. Time had to be kept in a two-element array of 16-bit integers. The only way of dealing with this was to pass the address of the first array element, as in the code listed in Figure 1.

Actually, this tradition will help provide a solution in the year 2038. Time could then be held as a two-element array of integers. As a step toward this solution and general portability, many UNIX systems (starting with Version 7) keep time using the data type **time\_t**, generally declared as follows:

typedef long time\_t;

It would be possible to make **time\_t** a structure composed of an **int** and a **long**. the first containing the year of the epoch (such as 1970), and the other containing the seconds since the beginning of the epoch. This may not be the solution adopted in 2038 (if UNIX is still around), but it is one possibility.

#### PUTTING THE ROUTINES TO WORK

Now, let's turn to some sample C programs. Suppose you want to print the date and time on some output, but for the sake of efficiency you don't want

to incur the extra process overhead involved in using:

#### system("date");

That would involve spawning a shell, which would in turn execute the **date** command. The program displayed in Figure 2 prints a simple date and time stamp, using the most basic facilities available. You could use these same lines inside a larger program.

In the example, the variable **clock** is declared as a long integer, which is how it's done in many programs and is the way that's recommended for System V. On systems based on Version 7, the type time\_t may be used instead, although the lint library doesn't know about it yet. When time() is handed a null value, rather than an address (as on Version 6), it returns the time in seconds since 1970. The null value should be coerced into a pointer to a long, because this is what time() expects as its argument. Note, too, that the variable clock must be passed by address to ctime() even though its value won't be changed, because its length may vary across different versions of UNIX. The ctime() routine returns a pointer to a character string, which is printed out using fputs() rather than printf(), for the sake of efficiency.

#### Figure 2 — Code suitable for printing date and time stamps.

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#### **U**C ADVISOR

```
#include <stdio.h>
#include <time.h>
#include <whoami.h>
#ifndef USDL
# include <sys/types.h>
# include <sys/timeb.h>
#endif
char day[7] = \{
         "Sun", "Mon", "Tue", "Wed", "Thu", "Fri", "Sat"
};
char *month[12] = {
    "Jan", "Feb", "Mar", "Apr", "May", "Jun",
    "Jul", "Aug", "Sep", "Oct", "Nov", "Dec"
};
                  /* edate - date in European format (L most variable) */
main()
{
         struct tm *t, *localtime();
         char *zone;
#ifndef USDL
         struct timeb tp;
         char *timezone();
         /*
          * On V7 and Berkeley UNIX, timezone is in timeb structure
          */
         ftime(&tp);
         t = localtime(&tp.time);
         zone = timezone((int)tp.timezone, (int)tp.dstflag);
#else
         long clock, time();
          * On AT&T's System V UNIX, timezone is in the environment
          */
         clock = time((long *) 0);
         t = localtime(&clock);
         zone = tzname[t->tm_isdst];
#endif
        printf("%2d:%02d:%02d %s %s %2d %s %d\n",
                  t->tm_hour, t->tm_min, t->tm_sec, zone,
                  day[t->tm_wday], t->tm_mday, month[t->tm_mon],
                  t \rightarrow tm_y = 1900;
         exit(0);
}
```

#### Figure 3 - A sample program for printing time.

#### LOW LEVEL LIBRARY ROUTINES

The program in Figure 2 would be adequate if you're satisfied with a simple date and time stamp in the following format:

#### Tue Jul 24 23:24:43 1984

But if you also want to print the time zone or want the fields to appear in a different order, you'll need to use lower level library routines. The next program we'll look at is more sophisticated, for it will actually print the name of the time zone, such as "PDT" for Pacific Daylight Time. Low-level routines to get the time are different on System V than on Version 7 and Berkeley UNIX. If you're running System III or System V, you need to place the following line in /usr/include/whoami.h in order for the following program to work:

#### #define USDL

AT&T might want us to consider its UNIX a standard, but it can't seem to decide what this standard should be called. Programmers certainly can't change from System III to System V to System V.2 every time AT&T changes the release number. Just two months ago. I urged that USG be employed to delimit code for Systems III and V. This month I'm urging that USDL be used instead. The switch owes to the recent reorganization of AT&T, during which the UNIX Support Group (USG) was renamed the UNIX System Development Laboratory (USDL). I can't predict what it will be called after the next reorganization. Maybe we should simply agree on ATnT (for American Telephone 'n Telegraph) and call it quits.

The sample program listed in Figure 3 will print the date in European format, as in:

#### 23:25:08 PDT Tue 24 Jul 1984

In this format, fields (except time zone) vary more rapidly on the left than on the right. In order to print the day and month as character strings, we need two arrays of character pointers, one for the days and one for the months. Both are initialized in the example as external variables. The include file **sys/types.h** is present for its definition of **time\_t**, while the include file **sys/timeb.h** is present for its definition of the **timeb** structure, used by the **ftime(**) system call.

On Version 7 and Berkeley UNIX, information about the time zone is kept inside the operating system. On System V, though, it's necessary to place the name of the time zone and the number of hours west of Greenwich Mean Time into the environment. This is usually done at boot time from the /etc/rc file, so users need not worry about it. For example, on the west coast, the TZ environment should be set to:

#### PST8PDT

The first three characters represent the name of the time zone when observing standard time, while the final three characters represent the name of the time zone during daylight savings time. The number in the middle is the hours west of GMT.

#### STRUCTURES

The **tm** structure is common to all varieties of UNIX, and is defined in the manner described in Figure 4 on Version 7, Berkeley UNIX and System V.

All of these values could be declared **short** instead of **int**, but traditionally they are stored as integers. In the program listed in Figure 3, the **localtime()** library function returns a pointer to one of these **tm** structures.

The **timeb** structure is used on Version 7 and on Berkeley UNIX, but not on System V. It is smaller than the **tm** structure, but contains a variety of types, as shown in Figure 5. The reason for using the typedef **time\_t** was explained above. More precise

<pre>struct tm {     int     int </pre>	<pre>tm_min; /* tm_hour; /* tm_mday; /* tm_mon; /* tm_year; /* tm_wday; /* tm_yday; /*</pre>	<pre>seconds (0-59) */ minutes (0-59) */ hours (0-23) */ day of the month (1-31) */ month of the year (0-11) */ current year - 1900 */ day of the week (0-6) */ day of the year (0-365) */ 1 if daylight savings time */</pre>
};		

**Figure 4** – Definition of the tm structure.

## C ADVISOR

struct timeb { /\* seconds since 1970 \*/ time\_t time; /\* a more precise interval \*/ unsigned short millitm; /\* minutes westward from GMT \*/ /\* 1 if daylight savings time \*/ short timezone; short dstflag; };

Figure 5 - The varied types of timeb.

intervals than seconds are generally measured in milliseconds. The reason the time zone is represented in minutes, rather than in hours, is that Afghanistan time is 4 1/2 hours east of GMT. On System V, this might represent a problem, because the **TZ** environment can't handle portions of an hour.

System V time zone names are held in an external, two-dimensional array. The first is the name of the time zone when observing standard time, while the second is its name during daylight savings time. In the program listed in Figure 3, the field **tm\_isdst** 

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in the **tm** structure is used as an index into this twodimensional array.

Finally, the date and time are output with a giant **printf()** statement. This program will continue to work after the year 2000, because we add 1900 to the value **t**->**tm\_year**, rather than embedding the string "19" into the print format.

#### THE BOTTOM LINE

There are two quick lessons on C programming to be learned here. First of all, parameters should be passed by address when the manual page says a function is expecting a pointer. When the programmer's manual documents a function call like:

#### ftime(tp) struct timeb \*tp;

it means that your program has to pass the address of that structure to the function, as in the line:

#### ftime(&tp);

That's because the address of a variable is in fact a pointer to the variable.

Second, when a function call returns a pointer, you don't need to allocate space for the thing that's pointed to in your program. In the example in Figure 3, we allocated space for the **timeb** structure, but allocated only a pointer for the **tm** structure. This is because **ctime()** and **localtime()** return pointers to a **tm** structure, whereas **ftime()** returns nothing. We have to allocate the entire **timeb** structure and pass its address to **ftime()**, which will fill in the appropriate values. If you don't need to allocate space, it's best to use a pointer because that will make your program both more efficient and more compact.

Bill Tuthill was a leading UNIX and C consultant at UC Berkeley for four years prior to becoming a systems software analyst at Imagen Corporation. He enjoys a solid reputation in the UNIX community earned as part of the Berkeley team that enhanced Version 7 (BSD 4.0, 4.1 and 4.2).

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# KEEPING YOUR SYSTEM H E A L T H Y

#### A prescription for keeping your system fit

by Jim Joyce and Douglas R. Merritt

Most of the lore about UNIX system administration passes from person to person as part of the general oral tradition for learning about the system. This article commits a collection of techniques to writing and demonstrates their usefulness with examples captured with Mark Horton's script utility. Readers are encouraged to put the examples online and make them part of their system administration toolkits.

#### CHOOSING AMONG SHELLS

There are two major shells, or command interpreters, available under UNIX. One is the standard UNIX shell, /**bin/sh**, often referred to as the Bourne shell for its author, Dr. Stephen R. Bourne. The other is the UC Berkeley C shell, /**bin/csh**, written by Bill Joy and enhanced by a number of others. Each shell excels at different tasks.

The greatest advantage the Bourne shell enjoys over the C shell lies in its brevity and speed. Comparable scripts run from four to six times faster under the Bourne shell on computer systems that do not use virtual memory for paging. Thus the standard shell is better for developing system administration shell scripts, such as the one in /etc/rc. Also, it is more portable than the C shell. Every UNIX system since Version 7 has the Bourne shell, though only systems with Berkeley enhancements have the C shell. Certain system commands, such as calendar (to be discussed below), are in fact Bourne shell scripts.

The C shell. on the other hand, provides a better environment for program development and interactive system administration. Its **history** mechanism allows users to recall commands run during the current session. So if a problem surfaces



that might have been caused by a previously issued command, the built-in shell command:

#### # history

will list previously-issued commands for inspection. This feature alone makes it worthwhile to invoke the C shell, even when it is not the login shell for root.

Some manufacturers make the C shell the login shell for the root account, with a **history** setting of 20. But for intense system maintenance work, such as moving user accounts or tuning the system for performance, a better setting would be:

# set history = 100

The C shell will then remember the last 100 commands, a much more complete list.

It is best to perform system administrative tasks in single-user mode. Single-user mode allows the administrator to operate as root under the Bourne shell. To switch to the C shell, enter:

# csh # source /.csh

to put the C shell's tailoring to work for the root account.

#### FILES THAT GROW

There are five files in particular that can grow unnoticed to fill a disk. Their purpose is to help monitor activity on the system at points where security might be breached. They need to be trimmed so they do not become more cumbersome than useful. The files are listed in Figure 1.

All users can access the file /usr/adm/wtmp by

using the **last** command. For example, to find when *jim* was last logged in, enter:

#### % last jim

In our case, the result was:

jim	ttyd5	Mon Jul 9 09:10 still logged in
jim	ttyd5	Sun Jul 8 14:20 - 18:11 (03:51)
jim	console	Sun Jul 8 13:34 - 13:35 (00:01)

If an account that has presumably been inactive shows recent activity, you may have had an intruder. Another place to look for evidence of infiltration is in the system's log of bad logins. Use of the **who** command on the files in /**usr/adm/date** requires that the user either be in the /**usr/adm/data** directory or employ a full pathname. Hence, an outsider will likely attempt a number of bad login names before hitting on a correct one. To find all bad login names, enter:

% who /usr/adm/data/badname

or:

% cd /usr/adm/data; who badname

To see valid accounts for which bad passwords were entered:

% who badpw

or:

#### % who /usr/adm/data/badpw

Checking the contents of these files periodically may reveal attempts to breach system security.

Some or all of the files shown in Figure 1 may be missing, and if so, they must be created manually since the programs that write accounting data to them only *add* to existing files.

File	Purpose
/usr/spool/uucp/LOGFILE	Logs actions by the uucp system
/usr/adm/wtmp	Records all logins since the file's creation
/usr/adm/data/badname	Gives incorrect login names
/usr/adm/data/badpw	Stores incorrect passwords entered for valid login names
/usr/adm/data/tracct	Logs troff usage

Figure 1 — Five files that may need trimming.

The file /usr/spool/uucp/LOGFILE should be owned by *uucpadmin* and belong to the *uucpadmin* group as well. The other files should be owned by *bin*, and should belong to the *bin* group. Clearly, each of the five files need to be write-protected from other users.

Growing files can be trimmed as a matter of system maintenance by copying /**dev/null** to them just *after* an epoch-level dump of the file system they're stored on. This way, the data is saved on the backup media before the files are trimmed — just in case they are needed later.

#### SECURITY ISSUES

No one likes to think about security breaches, but if you have so much as one telephone line offering a login to outsiders, you have a potential security breach, no matter how dependable and trusted the known users may be. Unwitting or unfriendly strangers may dial in by accident, and when they do, they should not have access to sensitive files.

There should be no user login without a password. Precaution dictates that passwords not be words that can be found in a dictionary. Neither should they be nicknames, initials, spouse names, vehicle license plate identifications or or any other easily discovered word. A minimum of six characters should be used, including at least one non-alphabetic character.

#### POINTERS ABOUT fsck

The **fsck** program is an invaluable tool for system administrators, though its proper use is less than clear from reading standard documentation. It is reasonably smart and, under thoughtful guidance, will clear up many file system maladies. Here we present some additional benefits.

Because a file system becomes more fragmented through the addition of new files and the deletion of old ones, system performance will slow down over time, a phenomenon especially noticeable to vi users. The best solution to file fragmentation is to perform a full **dump** and **restor** of the file system. But if the backup media is not totally reliable, there is the risk that some data may be lost. Thus it is not a good idea as a matter of course to tune up a file system with a full **dump** and **restor**.

However, there is an option to the **fsck** command, the **-S** option, that will conditionally reorganize the free list, as shown in Figure 2. The manual page for **fsck** shows a lower case **-s** option, which unconditionally reorganizes the free list, but a cautious ap-

# fsck ~S /dev/rgb0c
/dev/rgb0c
** Phase 1 - Check Blocks and Sizes
** Phase 2 - Check Pathnames
** Phase 3 - Cneck Connectivity
** Phase 4 ~ Check Reference Counts
** Phase 5 - Check Free List (Ignored)
** Phase 6 - Salvage Free List
2330 files 13089 blocks 4328 free
**** FILE SYSTEM WAS MODIFIED ****
#

Figure 2 — The workings of fsck - S.

proach to such activities is best. Upper case  ${\bf S}$  allows for user interaction and so serves as that cautious approach.

Reorganizing the free list is a valuable and safe activity. Through the normal system activity of creating and deleting files, the free list becomes fragmented. New files created using the fragmented list stand a good chance of being fragmented themselves. Using the **-S** option for **fsck** is the best step short of doing a **restor** for allowing the system to make the best use of available space. Programs that use disk space for data buffering, such as **vi** respond more quickly after the free list has been reorganized.

Among the options given on the manual page for **fsck** is the **-y** option. This option should *never* be used! Although **fsck** is an intelligent program and usually can be entrusted with fixing file system irregularities, there are circumstances in which it will become confused and suggest removing certain files it should not remove, such as **/unix**. The mere potential of this occurring is reason enough to shun the **-y** option.

Many UNIX systems can be left up round-theclock for indefinite periods of time. The system on which this article was written has the record listed in Figure 3 for its last six reboots. This information was gathered by the command:

% last reboot | head -6

For systems that are up for extended periods it is wise preventive maintenance to run **fsck** weekly to check the integrity of the file system. Despite its soundness as an operating system, UNIX does have lurking problems that affect the file system in unex-



reboot	~	Sun	Jul	1	12:46		still	logged in
reboot	~	Wed	Jun	27	19:12	~	crash	(3+17:34)
reboot	~	Wed	Jun	27	18:48	~	crash	(00:23)
reboot	~	Mon	Jun	18	18:17	-	crash	(9+00:31)
reboot	~	Sat	Jun	16	15:33	~	crash	$(2 + \emptyset 2 : 4 4)$
reboot	~	Sat	Jun	16	15:20	-	crash	(00:12)

Figure 3 - A sample log of system startups.

pected and unwelcome ways. Regular use of **fsck** for file system maintenance is much like flossing for dental hygiene.

#### USING CALENDAR

The **calendar** utility is an electronic reminder service for important dates and appointments. As such, it can be a helpful tool to a system administrator. Although **calendar** does know about weekends, it does not know about holidays or events. However, date-stamped messages about holidays and scheduled activities affecting users can be stored in a file named **calendar** in the administrator's login directory where the utility will find it.

An entry in **/usr/lib/crontab** activates the calendar program once a day to mail users the messages they have stored in their own calendar files. A sample **crontab** entry is:

0 4 \* \* \* /bin/calendar -x

which means that the program will be run each day at 4 am.

The manual page for **calendar** incorrectly states that the date can be noted in several forms. On many systems, the only form the **calendar** program recognizes is that of month and day, such as "Jul 4" for "July 4." A sample entry is:

Jun 28 Alert users to 4th of July holiday hours Jun 29 Post one week notice of new dialup number The **calendar** shell script was written by Doug McIlroy at Bell Laboratories, and is worth study for the shell programming techniques it uses.

#### **USING FIND**

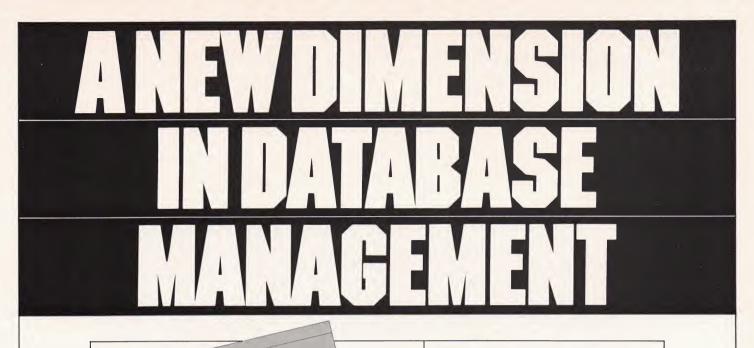
The hierarchical file system, one of the most powerful UNIX features. is also the root of much evil for users and administrators alike. Anyone acquainted with the system knows how trying it can be to locate a specific file in the midst of hundreds of subdirectories.

The **find** command searches subdirectories for files with specified characteristics and can be used to search the entire file system. For instance, the following command finds a file named **lstree.c** where the full pathname is not known:

Figure 4 explains each of the arguments to this command. Note that the **-print** flag is necessary to get any results printed. The default action for **find** is to do nothing with the files it finds, which is not usually what is wanted. Further, it says nothing at all when it cannot match a specification. This lack of communication can be confusing. All the same, **find** is a useful command.

Argument	Explanation
1	directory in which to start search
-name	look for file with following name
lstree.c	name to look for
-print	print names of any files that match specification

**Figure 4** — Analysis of command for finding a file whose pathname is unknown.



**MISTRESS** is the fully relational database management system (RDBMS) for UNIX\* It features the Structured Query Language (SQL\*) for the end user as well as standard programming interfaces to the C language for the DP professional. Advanced concepts include variable-length character fields, dynamic storage allocation, and B+ Tree indexing. MISTRESS has been designed exclusively for the UNIX environment and is totally written in C.

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Argument	Explanation
1	directory in which to start search
-name	look for file with following name
core	name to look for
-atime	file must also have an access time as specified by the following argu- ment
+7	access time must be greater than or equal to 7 days
-print	print pathnames for any files that match specification

Figure 5 — Analysis of a command for finding dated files.

Argument	Explanation
1	directory in which to start search
-perm	look for file with following per- missions
-4000	set user id bit as specified in chown(2)
-a	conjunction of two specifications; no longer necessary but still often seen
-user	file must also be owned by follow- ing user
root	owner of file
-print	print results of search

Figure 6 — Sleuthing for possible security breaches.

An example follows for searching for files with a given name that may match several files:

```
% find / -name core -print
/a/usr/doug/cmisc/core
/a/usr/doug/yacc/core
/a/usr/mark/review/core
/a/usr/dave/ubs.forms/core
%
```

This can be useful for finding files to delete when a system is critically low on disk space. In some instances a system may have dozens or even hundreds of old **core** files, which can waste megabytes of disk space.

More often than not, **core** files that are more than a week old should be considered as prime candidates for removal, like so:

```
% find / -name core -atime +7 -print
/a/usr/doug/yacc/core
/a/usr/mark/review/core
%
```

An explanation of this command can be found in Figure 5.

Another use of **find** is to look for all files on the system that are "suspicious," such as files for which the **set userid** permission allows the user to become *root* — a security hold that could give unauthorized people superuser privileges. There are only a few UNIX utilities where the **set userid** permission will allow one to become *root*. Unfamiliar files showing this permission setting may indicate illicit activity on the system. See the box below for an example. An explanation of the command components can be found in Figure 6.

The system administrator on the system from which this example was taken might want to discuss security issues with user **doug**.

```
% find / -perm -4000 -a -user root -print
/a/usr/doug/secret/shell
/bin/at
/bin/mail
/bin/mkdir
/bin/mv
/bin/newgrp
/bin/passwd
/bin/rmdir
/bin/su
/bin/rmail
/bin/lpr.std
/usr/bin/cu
/usr/bin/mf0
/usr/bin/ufØ
00
```

#### 90 days. It m

It may be desirable to ask users regularly to delete or archive old, seldom-accessed files. The Bourne shell script in Figure 8 will find all user files on the system that have not been accessed in 90 days, sending a mail message to their owners listing the filenames considered as candidates for archiving.

The command shown in Figure 7 can be used

to search for little-used files that are candidates for

archiving. It will find and do a long listing of all files

in *jim*'s account that have not been accessed in over

The list of users in the script is obtained from /etc/passwd using sed. Standard system accounts are ignored using the shell's case command. Each user's home directory is tested to make sure it exists before find is used to locate old files. The output from find is put in a temporary file. If this temporary file is not empty — that is, if find succeeded in finding files not accessed in 90 days — the list of old files is mailed to the owner. A message is then sent explaining the list of files. The mail is sent this way because the mail program displays the most recent mail message first.

#### FINDING ZERO LENGTH FILES

FILES THAT ARE OLD

Zero length files actually do take up space in a file system. The directory entry consumes space, as do possible links and space for inode entries. Although such amounts of space are not large, they are clearly wasted. If the available inode entries are exhausted for a given file system, no new files can be created even if space for the data is available. To find zero length files, use a command like the following example:

```
% find ~jim -size 0 -print
/a/usr/jim/weekend/courses/titles
/a/usr/jim/zero
```

An explanation of the command can be found in Figure 9. Zero length files are safe to remove, and **find** can be used to do the job:

% find ~ jim -size 0 -exec /bin/rm "{} '' ";"

An explanation of the options can be found in Figure 10.

There is reason for using the two-step approach employed here for finding and removing zero length files. Various utilities, such as **lpr** and **uucp** use zero length files as a means of locking a device so that two or more utilities do not attempt to send output to the

Using find to locate security holes.

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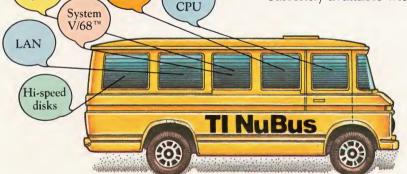
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# HEALTHY SYSTEMS

	<pre>% find ~jim -atime -rw-rr l jim -rw-rr l jim -rw-rr l jim -rw-rr l jim %</pre>	e +90 ~exec ls ~1 "{}" ";" 129 Mar 13 19:51 ./.login.ok 754 Dec 23 1983 ./lasttest 895 Feb 2 17:34 ./tab300s.c 374 Apr 15 15:24 ./mail/bobt
	Argument	Explanation
	~jim	directory in which to start search (jim's home directory)
	-atime	look for file with following access time
	+90	last access time must be greater than or equal to 90 days ago
	~exec	execute the following shell command on each file that matches the preceding specification
	ls	name of command to execute
	-1	argument to command (for long list- ing format)
	"{}"	name of file which met the find specification; command will be run once for each matching file
	";"	a quoted semicolon ends the command specified by ~exec

Figure 7	<ul> <li>Searching</li> </ul>	for archive	candidates.
----------	-------------------------------	-------------	-------------

Argument	Explanation	
~jim	The directory in which to begin the search	
-size	look for file with the following size	
0	empty files, which are zero length	
-print	print results of search	

Figure 9 – Analysis of a command for finding zero length files.

device at the same time. These lock files should not be removed if a line printer is in use or **uucp** is active.

System administration can be enhanced by a collection of techniques such as the ones described here. Our descriptions are meant to be thought-provoking — not exhaustive.

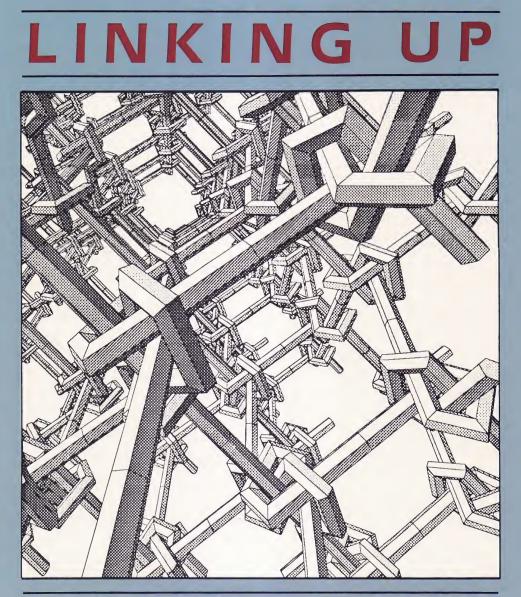
This article is an adaptation of the chapter, "Making System Administration More Productive," from International Technical Seminars' System Administration Manual, Copyright 1984 by International Technical Seminars, Inc., 520 Waller Street, San Francisco, CA 94117, 415/621-6415.

```
# moldy.oldies -- an administrative script to be run weekly
# to search each user's file space for files that have not been
# accessed in over 90 days.
# (c) 1984 by International Technical Seminars, Inc.
# 520 Waller St., San Francisco, CA 94117 (415) 621-6415.
# Permission to copy is granted if this copyright notice is
# included in its entirety. Adapted from the /bin/calendar script
# by Doug McIlroy of Bell Laboratories.
PATH=/bin:/usr/bin
sed '
        s/:]*):.*:):[^:]*$/y=2 z=1/
        read x
do
        eval Sx
         trap "/bin/rm /tmp/$z.$$; trap '' 0; exit" 0 1 2 3 13 15
        case $z in
        adm)
                          ;;
        bin)
                          ;;
        check)
                          ;;
        daemon)
                          ;;
        root)
                          ;;
        root2)
                          ;;
        rootsh)
                          ;;
        sys)
                          ;;
        uucp)
                          ;;
        uucpadm)
                          ;;
         who)
                          ;;
         *)
                  if (test -s $y) then
                          cd $y
                          find . -atime +90 -print 2>/dev/null > /tmp/$z.$$
                          if (test -s /tmp/$z.$$) then
                                   mail $z < /tmp/$z.$$</pre>
                                   mail $z <<++
                                   Dear $z :
                                   The next mail message you see will contain
                                   names of moldy oldies you have not accessed
                                   in 90 days. Please examine these files to see
                                   if they can be archived.
                                            -- Your Friendly System Administrator
++
                          fi
                          /bin/rm /tmp/$z.$$
                  fı
                  ;;
         esac
done
```

Figure 8 – A shell script for finding old "moldy" files.

Argument	Explanation	
~exec	execute the following command if a file is found that is zero length	
/bin/rm	remove the file	
" {, } "	quoted braces that fdind replaces with the pathname of the file it found	
";"	quoted semicolon required for the shell command	

Figure 10 - Analysis of a command for removing zero length files.



# WITH THE OUTSIDE WORLD

An introduction to UUCP

by Bob Toxen

Officially, UUCP is short for UNIX to UNIX copy program. But in addition to a program for copying files between UNIX computers, UUCP offers users a means of executing programs remotely and sending network mail. Because of this, I prefer to think of UUCP as meaning UNIX to UNIX communications package.

The program to copy files is called **uucp** and works similarly to the **cp** utility. It takes two (or more) arguments and copies the first file (and any subsequent files) to the last filename (which may be a directory). Each argument, except the last, should be the name of a file and may be preceded by a system name. The system name should be separated from the filename by an exclamation mark (!), pronounced by UNIX buffs as "bang."

For instance, to copy the file *flight* from your local system to one called *xorn*, give the command:

% uucp -m -njill flight xorn\!~jill/flight

or:

\$ uucp -m -njill flight xorn!~jill/flight

The first command line would be used with the C shell while the second would be used with the Bourne shell. As you might have guessed, I threw in a few tricks. First, the-**m** flag tells **uucp** to send you mail when the copy finishes. This is important because **uucp** merely queues up a request to do the copy. The copy operation itself may not occur for several hours depending on how **uucp** is configured (on both systems) and what phase the moon is in.

The second trick I used, -njill, will cause **uucp** to send mail to the account called *jill* on the other system (named *xorn*) when the operation is done. Third, since I do not know Jill's home directory path, I specified ~ jill. This will be converted to her home directory's full pathname on *xorn* by **uucp** and so will work with both the C shell and the Bourne shell. C shell users must precede the ! separating the system name from the account name with a backslash (\) since C shell normally treats exclamation marks as special characters.

#### SECURITY AND PERMISSIONS

A common problem with using the **uucp** command appears in the area of permissions. Not only must users tussle with the usual assortment of UNIX file system permissions — they must also thread their way through an additional group of requirements. The source file *flight* in our example, must be readable by everyone. Also, the directory it is in (our current directory in this case) and all directories leading to it must be readable and executable by everyone. The destination file — if it exists must also be writable by everyone. If a destination file does not exist, the directory in which you intend to create a new file must be writable by everyone. In any case, all directories leading to the file you create or modify must be readable and executable — just as the source directories must be.

Most people do not want their login directories writable by everyone because if they were, anyone could remove files, either by accident or on purpose. I solve this problem by creating a subdirectory under my login directory called **uucp**, which I make writable by all. Also, I make sure that any confidential files are not readable by others so as to prevent someone on another system from using the **uucp** command to copy confidential material to their system.

Because many users are not computer security experts and do not want to worry about file permissions, many system administrators configure **uucp** to allow only file transfers to and from pathnames beginning with /**usr/spool**. The directory /**usr/spool/uucppublic**, which is readable, writable and executable by all, is provided for users to send and receive files. Thus to send the file *flight*, one would give the commands:

%chmod 755 flight

% cp flight /usr/spool/uucppublic

% uucp -m -njill ~uucp/flight xorn\!~uucp

In this case, we assume the C shell is used. There should be an account called **uucp** on each system with a login directory of /**usr/spool/uucppublic** so that the C shell will know how to expand **~uucp** on the local system. Any occurrences not expanded by the shell will be expanded by **uucp**. Jill would then enter:

% mv~uucp/flight .

to move the file into her login directory.

#### **REMOTE PROGRAM EXECUTION**

The program called **uux** is used for remote program execution. You can invoke one program or you can invoke several by having the output of one program piped to the input of the next. Standard input and standard output may be redirected to and from files on other systems. For example, if you are on the



system called *sauron* and you want to know who is logged into the system called *xorn*, you could issue the command:

% uux "xorn\!who > sauron\!^uucp/who.xorn"

The program **uux** will cause the **who** command to be invoked on *xorn* and will accumulate the output in a temporary file before using **uucp** to transfer that file back to the file /**usr/spool/uucppublic/who.xorn** on *sauron*. Alternatively, you could mail the results back, like so:

% uux "xorn\!who | rmail (sauron\!bob)"

Note the parentheses around **sauron**!**!bob** to tell **uux** not to interpret it as an *input* file. Otherwise, **uucp** would see **sauron**!**!bob** as an argument to **rmail**. It would be instructive to issue the commands listed in Figure 1 and examine the results (even if your system is not configured to allow them).

We can do more sophisticated operations — such as printing files from many systems — like so:

% uux "xorn\!lpr sauron\!~bob/foo

dragon\!/usr/007/sphere"

Most administrators only allow certain commands to be executed via **uux** for security reasons.

Sending remote mail is very easy. To send mail to a remote system, simply give the system name and the account name separated by an exclamation mark. Thus, to send mail to *jim* on system *its*, give the command:

% mail its\!jim

What did you think of that talk? Pretty good, huh? I'll be waiting to hear from you.

Bob ^D %

Unlike the other commands, **mail** can send data through intermediate systems. Thus, I could give the command:

```
% mail olympus\!ucbvax\!dual\!fair
When will the next release of the
net-news software package be ready?
Will you be at UniOps?
Bob
^D
%
```

This will send the message to *olympus* which will forward it to *ucbvax*, which in turn will forward it to *dual*, where it finally will be placed in the *fair* account.

Under System V, the restrictions against using **uucp** to transfer files to and from systems other than

those that talk directly to yours have been lifted. The file must originate in /usr/spool/uucppublic and be sent to the same directory on the destination system. These indirect transfers may be controlled with the ORIGFILE and FWDFILE files in /usr/lib/uucp so as to keep bad guys from getting into your system.

#### NET ADDRESSES

To send mail to someone, all you need to know is the path to that person's system. Most people know the path from their system to one of the major mail exchanges, called *backbone* sites. The paths between these installations are well known so you should be able to derive a path to the system you are trying to send mail to if you can simply learn the path from it to one of the backbone sites.

For example, my path from *ucbvax* is: **ucbvax!Shasta!olympus!bob**. If I want to send mail to someone whose path from *ihnp4* is **ihnp4!mitse!bonzo!ronnie**, I would give the command:

% mail Shasta\!ucbvax\!ihnp4\!mitse\!bonzo\!ronnie <text of message>

D%

0

The UUCP network is connected to various other networks. For example, *olympus* is the gateway to the Silicon Graphics Ethernet, which has dozens of workstations, smart graphics terminals and VAXen communicating via IP/TCP and XNS at 10 Mbaud. The UUCP network is also tied into the ARPANET at numerous sites.

Addresses are specified differently on ARPANET. Or. each ARPANET system, the paths to every other site are stored (there are far fewer ARPANET outposts than UUCP sites, which numbered at least 3000 at last count). ARPANET users also use an *atsign* (*@*) instead of a *bang* character (!) and put the user name to the left of the system name.

Thus, an account called *berch* on a system called *LLL-TIS* would be referenced as **berch@LLL-TIS**.

%echo hello > ~uucp/foo

% uux "xorn\!echo sauron\!<sup>~</sup>uucp/foo > sauron\!<sup>~</sup>uucp/too" % uux "xorn\!echo (sauron\!<sup>~</sup>uucp/foo) > sauron\!<sup>~</sup>uucp/two" % uux "xorn\!ls -l sauron\!<sup>~</sup>uucp/foo > sauron\!<sup>~</sup>uucp/three" % uux "xorn\!ls -l (sauron\!<sup>~</sup>uucp/foo) > sauron\!<sup>~</sup>uucp/four" % /usr/lib/uucp/uucico -r1<sub>.</sub>-sxorn

**Figure 1** — Illustrative UUCP commands you may wish to try yourself.

If I wanted to send mail to berch. I would have to send the letter to a gateway system that understands the ARPANET syntax. One path might be:

% mail Shasta\!berch\@ LLL-TIS

Here, we use Shasta as the gateway. Since our system, olympus, does not understand the AR-PANET syntax, it just sends the whole mess to Shasta for sorting when it sees the ! after that site name.

Note that a site does not actually have to be on the ARPANET to know how to deal with it. We could even teach olympus to recognize at-signs and know that it talks to a station on the ARPANET (Shasta). We could then give the command:

% mail berch@LLL-TIS

and the *olympus* mailer could convert it to:

% mail Shasta\!berch@LLL-TIS

But olympus runs 4.2 BSD and does have the software to do this.

A *domain* name is sometimes appended to the

address. A domain, essentially, is the name of a network containing a number of systems. In mail's "From" line, it is preceded by a period (.) and is usually listed in capital letters. Thus a letter might be from:

olympus!bob@su-shasta.ARPA

If you wanted to send mail to this person from your system you would throw away the .ARPA, knowing that su-Shasta is the ARPANET name for a gateway to the UUCP network whose UUCP name is Shasta. Thus it translates to:

Shasta!olvmpus!bob

Note that the first form (without .ARPA) would be used to send mail from an ARPANET site.

Bob Toxen is a member of the technical staff at Silicon Graphics, Inc. He has gained a reputation as a leading uucp expert and is responsible for ports of System V for the Zilog 8000 and System III for the Motorola 68000.

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# **•TERMCAP UNVEILED** •

#### Excerpts from a wizard's handbook

#### by Douglas R. Merritt

When Bill Joy first wrote the vi editor at UC Berkeley, he hardwired it to support only Lear Siegler ADM 3A terminals since they were the ones most commonly used on campus at the time. Within a very short period of time, though, Joy was deluged with requests for vi support for many other terminals, and so termcap was born.

Short for **term**inal **cap**abilities, **termcap** is a database describing the functions commonly performed by terminals. It allows **vi** (or **rogue**) to support a new type of terminal with only the addition of a few lines of cryptic description to the file /**etc/termcap**.

Initially available only in Berkeley releases of UNIX, termcap quickly spread to most UNIX systems. Yet another terminal capability database named terminfo is on the horizon. Designed by Mark Horton, who maintained vi and termcap for a time at UC Berkeley, it is similar in many respects to termcap. But while terminfo may eventually supplant termcap, it is not yet in wide circulation, and so will not be addressed in this article.

Each terminal function described in **termcap** appears as a somewhat mnemonic two-letter capability name followed by a sequence of characters the terminal recognizes as the description of a particular function. Each capability field for any given terminal is separated from other fields by colons. Most terminal descriptions have as many fields crammed onto a single line as can possibly fit. The net effect is to cause **termcap** descriptions to resemble strongly the sequences of garbage characters sometimes seen on dialup terminals after phone lines have been hit by lightning. Though the entries do become more readable after a certain



amount of practice, the problem of poor documentation remains. Most of it is still in first draft form and contains numerous omissions and errors. Writing and maintaining **termcap** definitions thus remains a black art.

#### SCREEN EDIT FUNCTIONS

Typical screen edit functions include *insert line*, *delete line*, *insert character* and *delete character*. Terminals that perform these functions are usually called 'intelligent,'' even if their behavior is otherwise moronic. Terminals without these features cannot be officially called ''dumb'' for the simple reason that Lear Siegler curiously opted to make the term a trademark and continues to reserve the exclusive right of calling only their own terminals ''dumb.'' Thus we must use the clumsy term "nonintelligent" to describe terminals without editing features. This is not to be confused with the term "brain damaged," which is reserved for terminals which behave in a painfully undesirable fashion regardless of innate intelligence.

Edit functions are not essential when using **vi**, but they are useful all the same since they can significantly speed editing operations. This is of benefit not only to individual users, whose editing goes much faster, but to the system as a whole because of the lessened I/O requirements for most editing operations.

For instance, vi cannot take advantage of the ability of a terminal to perform the delete line operation if that capability is not defined in the terminal's termcap entry. Let's say you delete the first line on the screen using vi on such a terminal: vi would then have to redraw the entire screen if it were to try emulating that operation. On most screens, redrawing means that 1920 characters need to be sent to the terminal for just that one operation. At 9600 baud, this takes two seconds to complete, so users obviously have much to gain from a proper termcap entry. Less obvious is the waste of system time an improper entry causes, thus slowing system response to all users.

Because of this problem, vi will mark a deleted line near the top of the screen with '@' rather than redraw the entire screen. However, a *delete line* lower on the screen will cause vi to redraw the affected portions of the screen (if vi is operating at 9600 baud or

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Illustrations by Mark Macleod

higher), meaning there still is some needless system overhead. (At 300 baud, **vi** will use the @ marker rather than redraw the screen.)

When **vi** was first implemented, intelligent terminals were relatively expensive, so most people had non-intelligent terminals — or even *dumb* (Lear Siegler) models. Now that the costs of intelligent terminals have come down so far that many terminal manufacturers no longer offer non-intelligent CRTs, the problem of supporting additional functionality is almost universal.

For vi users, all that is required is to make sure that termcap supports the editing functions the terminal offers. Note that some terminals need to be put in a special mode (to be discussed later) to get some intelligent features to work. Generally, this is because those features are undesirable the rest of the time.

When editing features are not available to **vi**, lines and screens are rewritten a character at a time. For this reason, it is often a good idea to debug **termcap** entries at a very slow speed (e.g. 150 baud) to insure you can see what is really happening. The **vi** editor will notice the baud rate and optimize what it does to the screen to match, so something may work at a low baud rate but break at a higher one. *Caveat emptor*.

#### FAKING IT

If a terminal has an almostbut-not-quite-right operation, it is sometimes possible to get that feature to work by adding cleanup sequences to the appropriate **termcap** field. For instance, if *insert line* (**:al**:) does everything right except that it leaves the cursor on the original line rather than on the new line (the latter being what **vi** expects), then appending an *upline* sequence to the end of the *insert line* description will cause it to leave the cursor where **vi** expects it to be. If the terminal uses CTRL-T for its *insert line* and CTRL-U for *upline*, then a field like ''**:al = ^ T ^ U:**'' would work.

#### INSERT/DELETE MODE

You can get almost as much mileage out of having just an *insert line* (**:al:**) feature as in having a *full insert mode* (**:im:** and **:ic:**), but both should be specified if your terminal has both.

Note that even if your terminal has an *insert mode* requiring no additional *insert character* 



sequences, vi still expects at least
a null insert character field (i.e.
:ic = :).

Similarly, if a terminal's *insert character* sequence does not need to operate in a special *insert mode*, **vi** still expects at least a *null insert* mode begin/end field (i.e. :**im** = : and :**ei** = :).

Perversely enough, this does not hold true for *delete mode* and *delete character*. If you have *delete character* ability, then you need to specify *delete mode* begin/end (**:dm:** and **:ed:**) only if they are necessary: **vi** does not care. Since it doesn't hurt, it's a good idea to include *delete mode* even if it's left empty (i.e. :**dm**=: and :**ed**=:) for the sake of consistency with *insert mode*.

Be sure to check whether absolute cursor motion works in *insert mode*. If so, specify **:mi**:. On certain terminals, the cursor motion sequence means something different in insert mode than it does otherwise. The vi editor needs to use cursor motion in insert mode whenever insertions cause a need for screen updates elsewhere on the screen. If :mi: is not set, vi will need to turn off in*sert mode* before doing the other screen updates. This usually does not cost much, but every little bit of optimization helps. As usual, if the terminal documentation does not mention whether this works or not, the easiest way to check is simply to try adding :mi: to the termcap entry. If strange results occur when characters inserted in the middle of a line cause the line to wrap, then :mi: should be removed from the entry.

#### **INSERT NULL VS BLANK**

If you define insert mode/insert character (:im: and :ic:), inserts nulls (:in:) may need to be defined, depending on whether the terminal distinguishes between typed blank spaces and untyped blanks (or nulls) on the screen. After clearing the screen, it will appear to be full of blanks, but the terminal may consider them to be nulls and treat them differently than the typed spaces. Such terminals will treat untyped blanks as "soft" spaces, and will feel free to delete them during insertion operations.

Bill Joy recommends that the following procedure be used with the terminal in local mode (i.e. keystrokes echoed to the screen, but not transmitted to the system) to determine whether the inserts nulls (:**in**:) field should be included in your description:

- 1) Clear the screen
- Type "abc---def" (where each "-" indicates a local cursor motion to the right — that is, use of the right arrow key instead of a space character)
- 3) Use carriage return to posi-



tion the cursor at the start of the same line

- 4) Put the terminal in *insert* mode and type "ghi"
- 5a) If typing the "ghi" does not cause the three blank spaces to be collapsed (that is, if the spaces are preserved and shifted to the right). you do not need :in:
- 5b) If typing the "ghi" causes the "abc" to shift over to the "def", thus consuming the blank spaces, you should specify :in:

#### TERMCAP GLOSSARY

The following is an alphabetical list of the termcap fields that define the use of a terminal's edit functions:

#### al - Add Line

Insert new blank line (string) e.g.  $:al = E \cap R$ :

This should open a new blank line before the line the cursor is located on, scrolling the rest of the screen down. If the terminal doesn't do it that way, don't specify :al:. The cursor should end up at the beginning of the new line. If the terminal leaves the cursor elsewhere, you may be able to fix it by adding cursor motion to the remainder of the :al: field. This can be used by vi to simulate reverse scroll on terminals that lack an explicit reverse scroll feature.

See :cs:, :sr:; compare :dl:

dc - Delete Character

Delete character

(string) e.g. :dc =  $E^A$ :

If delete character needs a special mode which should not be on during normal editing, it may be turned on via :dm: (delete mode) and turned off via :ed: (end delete mode). Otherwise, just :dc: is enough. See the discussion under the "Insert/Delete Mode" subheading earlier in this article. See :dm:, :ed:; compare :ic:

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#### dl - Delete Line Delete line

(string) e.g.  $:dl = E \cap B$ :

This should scroll all lines below the cursor up, eliminating the current line. Don't define :dl: if the terminal does delete line in a different way. The vi editor does not use delete mode (:dm:) at all when it uses :dl:.

See :dc:. :dm:

dm - Delete Mode

Enter delete mode

(string) e.g. :dm = EX:

If specified, this is sent just prior to any delete character sequence



(:dc:). You should define delete mode if your terminal needs to be in a special mode during delete character operations only - that is, if this mode should not be on ALL the time. Only delete character (:dc:) is used in conjuction with :dm: under vi, so it is usually not necessary to worry about the finer points of the terminal's behavior while in delete mode (for example, vi will avoid doing cursor motion while in delete mode). Use :ed: to specify how to turn the mode off again. See the discussion under the "Insert/Delete Mode" subheading earlier in this article. See :ed:

ed - End Delete

#### Leave delete mode

(string) e.g. :ed = EY:

If *delete mode* (:dm:) is defined, end delete mode should also be defined so that vi will be able to turn it off again. Some terminals treat all cursor motion as a delete operation while in *delete mode*, so problems with this entry will generally be immediately apparent. See discussion under the "Insert/Delete Mode" subheading. See :dm:

ei - End Insert Insert mode end (string) e.g. :ei = E 200:

This should be defined any time that insert mode is defined. Such vi operations as "change word" will cause insertion rather than replacement if this is not correctly defined. See discussion under the "Insert/Delete Mode" subheading.

See also :im:, :ic:

ic - Insert Character Insert character (string) e.g. : ic = EI:

Note that insert mode (:im: and :ei:) must be defined whenever :ic: is defined, and vice versa. If putting the terminal in insert mode is sufficient to have it insert characters, then define :ic: as an empty field: ":ic =:". An insert character (if defined) will be sent by vi before each and every character to be inserted; this is expensive if not necessary. If it is necessary to send a sequence before each character to be inserted, but it is not necessary to be in a special insert mode to do this. then define insert mode and end insert mode as empty fields: ":im = :" and ":ei = :" Some terminals need to be in a special mode in order for insertion to work; specify this mode in :im: and :ei: only if the mode is inappropriate for other vi operations:

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otherwise, specify that mode in *visual start* and *visual end* (:vs: and :ve:).

See discussion under the "Insert/Delete Mode" subheading. See :**im**:, :**ip**:, :**ei**:, compare :**dc**:, :**dm**:, :**ed**:

im - Insert Mode Begin insert mode (string) e.g. :∖E P:

When possible, this is preferable to using *insert character*. In any case **:ic**: must be specified (if only as a null field, i.e. **:ic** = :) when **:im**: is used. This is incorrectly specified as a boolean field in Chapter 5 of the UNIX Programmer's Manual. See discussion under the "Insert/Delete Mode" subheading and under :**ic**: (*insert character*).

See :ei:, :ip:, :mi:, :ic:; compare :dm:, :dc:

#### in - Inserts Null

*Insert mode* distinguishes nulls on screen

#### (boolean) e.g. :in:

Some terminals fill empty areas on the screen with nulls after *screen clears* rather than with blanks. Though the two may *look* the same, they're not. See discussion under the ''Insert/Delete Mode'' subheading.

#### See :im:

ip - Insert Pad

Pad needed after inserted

#### character in insert mode

(special string) e.g. :ip = 16\*:

This represents the amount of delay per inserted character in *insert mode*. It really should be used only for *insert mode* (**:im**:) since insert character (**:ic**:) allows delay information to be included in its entry, whereas **:im**: does not. See **:im**:, **:ic**:

#### mi - Move Insert

Safe to move while in *insert mode* (boolean) e.g. **:mi:** 

Specify this if absolute cursor addressing works while in *insert mode* so as to prevent **vi** from turning *insert mode* on and off every time it wants to move the cursor. The **vi** editor will move the

Lines 1 through 5 contain the basic capabilities that vi needs in order to work with any terminal. Each of these capabilities is defined in the "UNIX Programmers Manual" in chapter 5 under "Termcap." Note the :xn: field denoting a "brain damaged" newline: the Concept AVT has automargins, but ignores a newline after it has automatically wrapped the cursor. The :xn: feature was added to termcap to support Concept terminals in particular.

Line 6 defines some of the more important editing features: add line (:al:), delete line (:dl:), delete character (:dc:). Note that null definitions were given for delete mode and end delete mode for consistency with insert mode.

*Line 7 continues with* insert mode (*:im:*), end insert mode (*:ei:*), insert character (*:ic:*), and move in insert mode (*:im:*). The Concept AVT uses just insert mode with no insert character sequence, but vi requires a null definition for insert character anyway.

Line 8 defines visual start (:vs:) and visual end (:ve:). The definitions given here cause the cursor to be a flashing block while in vi, and to be a flashing underline after leaving vi. The initialization sequence (:is:) also defines the cursor to be a flashing underline for consistency.

Figure 1 - An annotated sample termcap entry (for a Concept AVT terminal).



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cursor whenever an insertion causes noninserted characters to scroll or wrap to the next line. See :**im**:; compare with :**ms**:

ve - Visual End screen editor mode end (string) e.g. : ve = EYw Es1:

Some terminals need to be put in special 'screen editing' modes to have features such as :dc: work at all, but it may be undesirable to leave the terminal in this mode after leaving vi or any other screen-oriented program. This can be used to specify what mode the terminal should be returned to after screen editing has ended. Use this to turn off the editing

modes that :vs: turns on, if necessary.

See :vs:; compare with :ti:, :te:

#### ...termcap thus remains a black art.

vs - Visual Start screen editor mode begin (string) e.g. : ve = EeE: Some terminals need to be put in special 'screen editing' modes to have features such as delete character and insert line, among others. Use this to put the terminal into appropriate modes for the duration of the vi session. See :ve:; compare with :ti:, :te:

This article is an adaptation of excerpts taken from Doug Merritt's "Termcap Reference Manual," available from the Independent UNIX Bookstore, 520 Waller Street. San Francisco, CA 94117. Mr. Merritt helped to debug termcap and contributed to the development of vi and curses while attending UC Berkeley in the mid-1970s. He currently works as a consultant out of the offices of International Technical Seminars, Inc., 415/621-6415.

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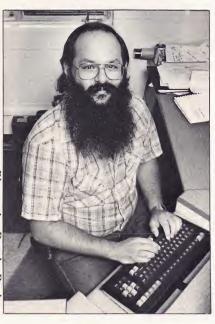
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#### Experts air their views about UNIX security

services at UC Berkeley to

A magazine devoted to system administration would hardly be complete without some remarks on system security. Unfortunately, no single approach qualifying as *the* UNIX standard has yet surfaced. To get a grasp on the spectrum of security thinking, UNIX REVIEW asked Dick Karpinski, manager of UNIX



interview a sampling of top authorities. The responses from two, Ed Gould from Mt. Xinu, and Bob Morris of AT&T Bell Laboratories, are printed here. Next month, George Goble of Purdue University and Bob Chancer of Bell Labs will have their say. Karpinski, a Usenix member of long standing, has frequently been vocal about his own views on computer security. In shaping a series of open-ended questions on the topic, he drew on decades of his own work. The questions were kept essentially unchanged from one interview to the next to allow for easy comparisons.

Many of Ed Gould's views on UNIX security were formed during his years as system administraor at UC Berkeley. Since then, Gould has moved to Mt. Xinu, where he now serves as the leading authority on the workings of the kernel.

### **REVIEW:** How much security is practical or possible?

**GOULD:** Well, what is practical depends on your application. Almost anything is possible. For example, in the dialup case, there are devices that will restrict access by an additional level of password security. You dial up, this box answers and before it will connect the caller, it verifies some password access and perhaps, depending on what level of security you want, calls you back at a number already designated online.

**REVIEW:** Those are called port protection devices, I think.

**GOULD:** Right, and there are various manufacturers who make those things. To go even further in that same direction, there's complete physical security. Security is always a trade-off between the cost of protection and the value of the data. If your data is sufficiently valuable, then you want to spend a lot to protect it. If your data is not very valuable, then it is not worth spending a lot to protect. You can move up and down that cost/performance curve, depending on your needs.

**REVIEW:** Do you see a big distinction between unauthorized disclosure and unauthorized modification?

**GOULD:** In terms of what it costs to protect yourself: probably not. In terms of what that does to your system: yes, there is a difference

**Ed Gould** 

and it really depends on what you are doing with your data.

**REVIEW:** What is the biggest security concern you face?

**GOULD:** I guess the biggest concern we face at Mt. Xinu is unauthorized disclosure of data that we are contractually obligated to protect — in particular, the UNIX source. Beyond that, we have our own business data online but that is probably not valuable to too many other people.

**REVIEW:** What measures do you recommend for dealing with these concerns?

GOULD: Generally, I recommend that people use the UNIX file protection system in a fairly full way — that they decide at the outset what kind of default protections they want for the file systems they create. I also advise them to be aware that they may want to restrict access to some files or grant additional access to others. From a system administrator's point of view, they also need to be aware that individual users will need to have their own personal userids so that they can be private when they want to be, but that they also need access to the shared files of whatever group they're working with. Basically, all users should be educated about what they are taking or giving away when they set the permissions. Generally, users will be responsible if they are shown how to protect themselves.

**REVIEW:** Do you recommend anything beyond taking a look every once in a while to see how permissions are set?

**GOULD:** No, I think that they are worth setting up right when you first build the system. Maybe then you make sure they stay right every now and then, but that doesn't tend to change unless you get broken into.

The UNIX protection scheme from sort of an academic, theoretical point of view is pretty good. It provides a fairly tight security model that is reasonably flexible. The biggest problem that it has is that the people who distribute UNIX systems operate in very open research environments, so they distribute systems with permissions set in a very permissive way. When people get these systems, they don't often go through to reset the permissions to what is appropriate for their installations.

**REVIEW:** How do you measure the costs of the security measures you employ?

**GOULD:** Some of them are hard to measure. Some are easy. The hardware devices, of course, have

All users should be educated about what they are taking or giving away when they set the permissions.

a dollar price. But the intangible prices of protections are determined by how much of a nuisance they are to users.

**REVIEW:** Somebody pointed out to me that if an ordinary user without superuser privileges runs into permissions that are set wrong, it will generally take that person a day to find an appropriate person to set the permissions right.

**GOULD:** Yes, I'm sure that is true in many situations. But that brings up one more thing that I would encourage people to do to protect themselves: never do anything as superuser that can be done in a different way. Superuser status is just too powerful. From two points, it is dangerous. One is that people make mistakes, so you want the user protection system to protect yourself from your own mistakes. If you make a mistake as superuser, the system won't try to do anything to protect you. That is the biggest reason, but obviously there are also things that the superuser can do that you don't necessarily want ordinary users to be doing routinely.

When you have superuser permissions, you should be thinking very clearly about what you are doing and why you are doing it because you are violating the system's protection scheme and you'd best have a reason for it. It's not good to get in the habit of doing things as superuser. Sometimes it's a little easier to do it that way, but it's a dangerous pattern to fall into.

**REVIEW:** As we go through time in a given installation running UNIX, would you expect that those things that are found to be common superuser activities would themselves become encapsulated in programs making minimal use of superuser powers?

**GOULD:** Yes, that is usually a good idea. A lot of people don't tend to do that, though. There are some fairly routine things that they will continue to do as superuser. Backups tend to be one of those. But it is not necessary. For example, a reasonable way to do file system dumps is to set someone up with an operator account that has read permissions to the disks. Of course, you don't normally want users to have read permissions to the disks because that in itself is a security violation.

**REVIEW:** How much security is enough?

**GOULD:** That again depends on the application. It is a price/security trade-off. The more security you have, the more difficult it often is to do things, so you need to trade that off against the value of your data.

**REVIEW:** So you are really starting with the question of how much a breach of security would cost?

**GOULD:** Right. Sometimes security is like insurance. You don't want to buy more than you need, but you probably need some. The more you get, the more it costs.

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### **REVIEW:** How would you know if you have too much?

**GOULD:** It is hard to know if you had too much. You find that you had too little if you get broken into and you learn that you have too much when it impedes everybody's work.

### **REVIEW:** Have you experienced any security breaches?

**GOULD:** I certainly did at the university, but I haven't here. At UC, we had someone who broke into the system more or less as a game to see if it could be done and then decided to be a good Samaritan and install the latest version of whatever it was that he could get his hands on. He wasn't trying to be malicious, he was just trying to leave his mark on things to make sure people knew he had been there.

**REVIEW:** Do you know of any security breaches that were in fact malicious?

**GOULD:** I've never had any personal experience with that.

**REVIEW:** What do you see as the impact of installing **UUCP**?

**GOULD:** UUCP is a potential security hole. Typically, as it's distributed, it lets people copy anything into or out of your system within the realm of the file system permissions. Many systems allow almost everyone to

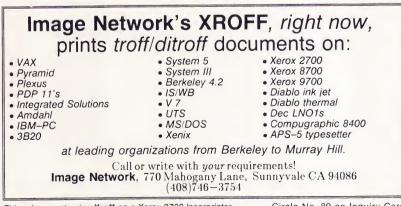


The intangible prices of protections are determined by how much of a nuisance they are to users.

read most files — especially the binaries and in some cases, the sources of things. It is fairly easy to restrict **UUCP** to its own spooling directory, and many people do that as soon as they get it, but it is distributed in a fairly open form.

People have suggested that the right way to do things is to only allow users to initiate file copies outwards from their own machines — never allowing outside users to initiate outgoing copies. That has been suggested but not widely implemented.

**REVIEW:** How about the impact of local area networks on system security?



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**GOULD:** It depends on what you think of as the system. If you think of it as one CPU, then a local area network has a fairly severe impact. If you think of it as the whole collection of machines on the network, then it has very little impact because you don't really care what happens between the subpieces.

**REVIEW:** But if there is an untrusted machine that could be a promiscuous listener, then it might...

**GOULD:** Yeah, if you have untrusted machines on the network, then that's a problem. A promiscuous listener can get at any of the data that transfers on the net. The only real way to deal with that is an encryption scheme, which as far as I know is offered by none of the existing networks, except perhaps as an option that the user can invoke before submitting any data.

**REVIEW:** That leads right into my next question. What do you see as the future of security management?

**GOULD:** Well, it's always going to be around. People are always going to be concerned with their data, either because they have contractual obligations to protect it or because it's proprietary and they want to protect their place in the market. We're certainly not headed for a society where everybody shares everything with everyone else. If we were, then perhaps security issues would go away, but we're not. I don't see anyone developing any new kinds of security, though.

**REVIEW:** But you mentioned encryption a minute ago. That's something that nobody's doing now. Do you see that happening at a later time?

**GOULD:** Yeah. Encryption hardware is going to become part of networking systems at some point. There has been a lot of controversy about the existing encryption schemes. Many people believe that they are not adequate for reasonable protection and so aren't even worth the very small price they usually cost.

**REVIEW:** This is talking about the DES (Data Encryption Standard)?

**GOULD:** Yeah, the existing DES is believed by many people to be a wholly inadequate encryption mechanism. The key is from a quarter to a half the size that it might reasonably be. The possibility of Trojan Horses in the encryption scheme has been raised many times. The current DES hasn't really been jumped on. But on the other hand, the financial community is encrypting the data it sends to automatic teller machines.

**REVIEW:** What about "capability" schemes?

**GOULD:**Most capability schemes have been fairly inefficient. One of the questions that tends to come up in the design of a protection scheme is: how does one revoke permission? One wants to be able to give permission to someone to access something and then be able to revoke it later if necessary. Typically, a capability is something you hand off to the user. It says, "Holding this thing gives access to that object." It's a key, but how do you re-key the lock?

All the protection schemes that have been discussed have good points and bad points in areas like that. But they're still active. There's a lot of research being done in that sort of thing.

**REVIEW:** What of the move of UNIX into the business marketplace? With it showing up on everybody's desk, do you see a big education problem coming?

**GOULD:** Yeah, and I think that's exactly the hard part of providing really good security. The number of people who now have to be educated about it is growing at an immense rate. Some installations may not want to put that responsibility for security on each individual because any individual who doesn't choose to comply might be able to compromise the entire system.

courses, more seminars, more inhouse training?

**GOULD:** It means more inhouse training with a particular emphasis on understanding what the existing protection scheme is and how to use it. That's something that seems to be left out a lot now. People want to learn how to use the tools first. They want to learn how to edit their document or write their program or whatever. Security tends to be a later concern. It probably should be an early concern.

**REVIEW:** Perhaps more splashy press coverage is necessary. Maybe the publicized break-ins accomplish some good.

**GOULD:** There are two reasons to not consider people who break into systems as heroes. One is that what they've done is not very difficult. Also, even though they might ultimately be performing a service by making people tighten up their security, I don't think it's reasonable or appropriate to glorify that sort of activity. We wouldn't encourage people to go around breaking into houses in order to convince people they should put better locks on their doors - even if all they did was walk up, open the door and leave. Continued to Page 60

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Bob Morris is an AT&T Bell Laboratories mathematician noted for his research in computer security. He currently supervises Bell Lab's Signal Processor Systems Engineering Division in Whippany, NJ.

**REVIEW:** How much security is practical or possible, and ultimately at what cost?

**MORRIS:** Well, I think a great deal is possible. I certainly know of a number of places where I couldn't possibly break in, steal information, get unauthorized access, plant Trojan Horses or do anything of the sort. They're just too good for that.

**REVIEW:** How do they do that?

**MORRIS:** One way is to disconnect all the telephone lines. You can put the computer in a shielded room and put a guard at the door.

For example, several of our country's intelligence agencies use UNIX on a timesharing basis. They have no dial in lines, and the computer is guarded. You can't get at it.

Many large companies protect their payroll, Accounts Receivable, Accounts Payable and Personnel files in exactly the same manner.

**REVIEW:** What about leased line access? That, of course, is subject to taps if the line goes out of a physically secure area.

**MORRIS:** In all of the cases I know about, that's true. All classified information that goes outside a secure area must be protected either by cryptography or a gasfilled line. That's universal in the classified information area.

**REVIEW:** Now, when you do that, what are the costs?

**MORRIS:** I don't think a pressurized line costs more than ten to twenty dollars a foot. It's hard to say exactly what the cost is



# **Bob Morris**

because another cost is preventing or making it difficult or expensive for *authorized* people to get access. For example, at an intelligence agency, you don't expect that your employees will be working on their files throughout the evening. It's also quite difficult and expensive to transfer information from one agency to another.

There is both an investment cost and an operating cost. My attitude is that computer and information security is primarily an economic problem and that the keys to it are almost completely administrative, not technical.

They don't have to do with cryptography or jazzy new programs or anything like that. They mostly have to do with administrative tradeoff studies of setting and enforcing policies. Someone has to sit down and decide these cost tradeoffs. Once that's done, the administrators will at least have the guidelines they need to institute and enforce the policies.

Now there are systems that can be made secure to a very high degree. For example, there are systems that will not accept logins by incoming telephone calls. If a caller says who he is, the computer will dial back a telephone number already stored in memory that corresponds to the person's name.

Another technique which is actually used is cryptography, which is very expensive.

**REVIEW:** That's expensive, but presumably the advent of silicon implementations of serious encryption algorithms will make that cheaper.

**MORRIS:** Oh, sure, but I'm not talking about chip cost. I'm never talking about chip cost. I'm talking about administrative cost. How do you distribute cryptographic keys? How do you generate them? How do you protect them? The cost is administrative.

Understand that there are levels of security that are amenable. You measure the cost and you decide what level you want for your information. To do this job, you assess the exposure: what's the nature of the information, and what's the risk? Take for example a company like an international pharmaceutical firm, where the director's office necessarily assumes a personal criminal responsibility for safeguarding much of the information about the company's international operations. There are substantial penalties under this. There are also financial risks for the company if its information is stolen by competitors.

**REVIEW:** What's the biggest security concern or problem that you face?

**MORRIS:** Inadequate administrative control.

**REVIEW:** What measures do you recommend for these concerns?

**MORRIS:** I think you could guess my answer. Well, let me tell you. First, an awareness of the problem on the part of top management, *Continued to Page 98* 



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# September 11-14, 1984 Los Angeles Convention Center An exclusive production of Computer Faire, Inc.

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Rememberances that confirm Murphy was an optimist

#### by Dr. Greg Chesson

Two days before the Big Deadline, the programmers began to stir. One day later, they got serious, as programmers always do on the Day Before. Little did they know they were headed for the Twilight Zone of computer operations: the Power Outage. On this occasion, the building electricians 'lost' one phase of computer room power while working on a distribution panel. Since the computer systems were protected by a power monitor, the accident should have caused an immediate system shutdown.

But the power monitor had recently been cutting off the computer systems for no apparent reason and the fail-safe controls on the power system had been disabled by the computer vendor's field engineer. So instead of a clean computer shutdown, there was a mild disaster. One of the disk drives, the one with THE important data, was left scrambled by the operating system, and some memory boards developed parity errors when the power came back on. But, perhaps worst of all, the cappuccino machine was unusable while electrical work continued.

You probably know what happened next. Programmers and documenters alike left the building to find cappuccino and fret about the Big Deadline. The system administrator, meanwhile, stayed behind to put things back together and answer phone calls from the programmers.

This kind of story should be as familiar as Murphy's Law to anyone who has ever used a computer system and had a production deadline. As system horror stories go, this one is mild. But it illustrates the basic ingredient of unexpected — although perhaps avoidable — computer failure mixed with a little black humor.

#### **GREMLINS AT WORK**

System disasters frequently involve disk drives. Classic stories often recount the moving of a crashed pack to a good drive, or the use of good packs on damaged drives, or some combination thereof. More mysterious than the disk crash is the disk system that



acts as though it has had a head crash but is in fact all right. One symptom of a minor head crash is gradual loss of the ability to read or write portions of the disk surface. Ponder for a moment your disks that appear to be suffering head crashes, but are in fact simply losing data. This very thing happened to me last year.

We bought some new disk packs for a 300 MB disk system that were expensive and guaranteed to be error-free at the bit level. After formatting and testing the packs, it seemed the claims of the manufacturer were correct. But after about two weeks use, we started to get header errors on one of the new packs. Fortunately, there were good tape backups and spare disk packs. After the computer vendor's field engineer inspected the drive and declared it in good health, we were ready to forge ahead with another new pack. But about two weeks later, the problem returned and the same recovery procedure was followed. This time the field engineer gave us some static about not using disk packs purchased from his company. This was especially irritating since we knew the packs we were buying were of better quality than the ones we could get from his company.

After about two months of continually losing data in this way, we were reasonably sure something was wrong with the disk drive. We were able to see a pattern in the errors: the disappearing data clustered under the same head. Mysteriously, though, the head was normal. Then we noticed that the failing disk sectors were all related to files that had not been accessed for about two weeks prior to the disk "crash."

After appeals and sacrifices to the field engineering gods, we conveyed this new information to a field engineering supervisor who really understood this piece of equipment. A long evening with test equipment and diagnostics led him to the discovery that a failing diode on a current-switching card was applying a very light write current *at all times* to one of the disk heads. Everything underneath this particular head was subject to being erased, with

If a new system caretaker cannot find all the legacies that have been left behind, they will announce themselves soon enough.

about two weeks being necessary to complete the job. Only frequently written disk blocks were immune to the gradual erasure process.

This story has the elements of a "classic" because it combines an obviously failing piece of equipment with the woeful inadequacy of system diagnostics. Programmers and system administrators alike cringed in the certain knowledge that every two weeks they would have to go through the painful process of restoring data from tapes. The process was repeated over several months, distinguishing it from the two tales of unique system crashes I'm about to unfold.

#### TABLE AND CHAIR SHUTDOWNS

We once had a cheap disk controller that was a thin, flat box mounted in a conventional 19-inch rack on sliding rails. Cables plugged into the rear of the controller led to the disks. The controller was located at about waist height for easy access.

One afternoon UNIX suddenly stopped on the system this controller operated. We trooped into the computer room to see what had happened and discovered that one of the gang had pulled the controller out of the rack because it looked like a useful table. The disk cables fell off the rear of the box — there was no strain relief and the file system slowed by quite a bit. We fastened things down a little better after that.

On another occasion, I was in a computer room, sitting at a console while writing some tapes. There was but one chair in the room. And so, when a colleague came into the room to chat, he began to lean against the mainframe, watching what I was typing as we talked. He gradually began to "sit" lower and lower until his head was about at the same level as mine. At about this time, UNIX stopped. My friend had sat on the halt/start switches of a DEC 11/70.

#### THE DIAGNOSTIC BLUES

In the early days of UNIX, field engineers would assume that an unattended machine was idle. This was a natural assumption because in those days, timesharing on a minicomputer was a new concept. Far too often, a field engineer would walk up to a supposedly idle CPU, load a diagnostic tape and halt the machine to begin running diagnostics. Shortly thereafter, he would be basking in the consternation of a swarm of angry programmers. Times have changed, but the problems remain.

We once had a computer room full of equipment from manufacturer A. Not being completely satisfied with what vendor A was offering, we had also purchased a machine from vendor B for research and evaluation. The sales and maintenance people from vendor A derived pleasure from any obstacles they could place in the path of vendor B. This was perhaps best illustrated one morning when a field engineer from vendor A working in our machine room noticed a malfunctioning memory board in the B machine begin to heat and generate black smoke. He waited until it was pretty well smoked before coming out of the machine room to announce, "I think your other machine is on fire." He was just trying to help.

#### FIRE, FIRE!

Stories of computer equipment burning are rare, so here's one that is a personal favorite because it involves a legacy I left behind in graduate school. "Legacy" in this case refers to a hardware or software item that has been around so long that its presence is not generally noticed or even known to its heirs.

As it happened we had a UNIX machine with 16 asynchronous ports and no funds for expansion. I had an idea for doubling the number of asynchronous terminal lines on our machine that involved making little circuit cards that would use one bit of a byte on a serial line to submultiplex the line. Each circuit card had three terminal connectors: one went to the computer and the other two each went to a terminal. An open frame chassis holding 16 little circuit cards was constructed and placed under the raised flooring in a

remote area of the computer facility. The existing device driver was fiddled with to handle the extra terminals, and in due course we had a 32-port system.

This system was still working

several years after the people who built and installed it had left. But then came one fateful day when somebody's terminal didn't work. In the course of finding out why, the cable continuity between the



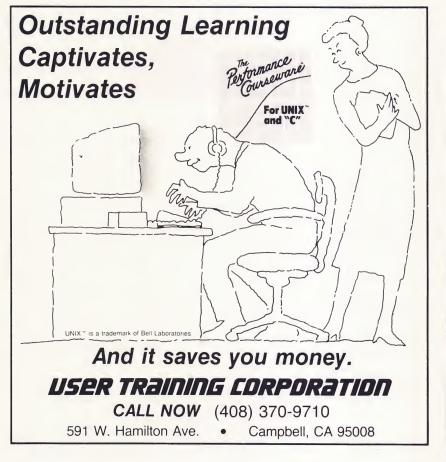


terminal and computer room was tested. Of course the cable for the unhappy terminal could not be identified from among the 16 leading into the computer. So at some point during the discovery process, there was a great deal of pulling and yanking of cables. In the process, the open frame circuit card assembly and its power supply were apparently put into contact with metal floor supports. By the time our forgotten assembly was pulled from the depths, it had been reduced to a gooey, smoking mess. I heard my name was actually remembered that day.

One moral to this story is that if a new system caretaker cannot

find all the legacies that have been left behind, they will announce themselves soon enough. Another observation about all the stories offered here is that they are based on "old" technology. But don't think for a moment that new technology is free of problems. I recall the confusion that resulted when our Ethernet cable was unknowingly severed when a tap was installed. The echoes from the unterminated line crashed some computers, leading us to think for a while that something was wrong with our machines. The real story here is that complex systems and complex humans will continue to provide grist for the horror story mill.

Dr. Greg Chesson serves on the Editorial Review Board of UNIX REVIEW and is presently a Senior Scientist at Silicon Graphics, Inc., in Mountain View, CA. In the distant past he worked as a drummer in the Woody Herman Band and with the C. C. Riders. While a member of the Computer Systems Research Department at Bell Laboratories from 1977 to 1982, Dr. Chesson developed the packet driver protocol used by **uucp** and the **mpx** files in the Seventh Edition of UNIX as well as the original protocols and software implementations for the Datakit network. At Silicon Graphics, he has implemented XNS and other network protocols and is currently developing new technologies.



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# INDUSTRY INSIDER

#### Five more roses

by Mark G. Sobell

The cover for the brochure for IBM's "Personal Computer Interactive Executive" (PC/IX) depicts a single rose standing in a vase. Add five more roses and you have the cover for the new IBM "Virtual Machine Interactive Executive" (VM/IX) brochure. Preliminary reports indicate that similarities between the two systems don't stop with the manual covers. After all, PC/IX and VM/IX are both versions of System III ported by Interactive Systems Corporation (ISC).

VM/IX runs on IBM's mainframe System/370 under the host operating system, VM/SP. This is IBM's fourth UNIX system in what appears to be a coordinated thrust into the UNIX market. Compatibility with PC/IX provides users with a migration path: a consistent operating environment from micro to mainframe. Although not as comprehensive, this path provides an alternative to the AT&T 3B line of machines. And it may grow more comprehensive yet: look to PC/XT 370, a PC capable of serving as a workstation for an IBM 370, to communicate directly with VM/IX in the not-too-distant future.



IBM cautions that VM/IX is a controlled release available only on a limited basis, but there can be little doubt of where it's headed. One of the limiting factors cited by IBM is general lack of technical experience with the product at local IBM branch offices. As IBM technical representatives learn more, VM/IX is likely to become more widely available.

Of necessity, IBM has packaged the System/370 with a Series/1 front-end processor to assist in communications. The System/370 can only accept synchronous, half-duplex, EBCDIC

communications, but the Series/1 interface allows VM/IX users to utilize asynchronous, full-duplex, ASCII lines.

One puzzling question that arises about this UNIX port, though, is: "Why did IBM go with System III and not System V UNIX?" There has been speculation that IBM is trying to establish System III as the standard in the face of AT&T's System V push. What's more likely is that ISC and IBM could not get their hands on a copy of System V when the port was started. If this is the case and sales of VM/IX go well, IBM will probably be announcing an upgrade to System V as soon as ISC is able to complete the port.

VM/IX itself is plain old (old?) System III without any icing. It contains no Berkeley enhancements (no vi, no Cshell, no more, no Berkeley mail). But, in addition to good old ed, ISC has provided INed as a system editor. The lpr printer spooler, meanwhile, has been replaced with a table-driven, general-purpose spooler named print that you can use to queue any output or input for any device.

An important area not addressed by the VM/IX release is

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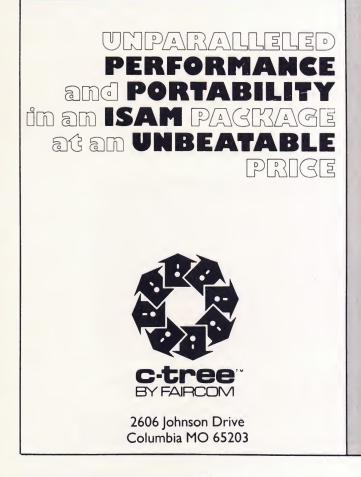
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285 North Wolfe Road, Sunnyvale, CA 94086 1-800-521-6543. In California: 1-800-221-2265 penetration of academic environments. During the '50s and '60s, IBM was masterful at getting students used to working with its machines. As the students went into industry, their familiarity with IBM ultimately brought IBM into many data processing shops. If IBM is involved in UNIX for the long term and is making a serious attack on the UNIX market, it will need to provide a system that fouryear schools can sink their teeth into (read as "Berkeley UNIX").

#### CONCLUSIONS

Chalk up another big one for UNIX. When Big Blue starts carrying AT&T software on its large machines, you can bet it is responCompatibility with PC/IX provides users with a migration path: a consistent operating environment from micro to mainframe. ding to pressure from some of its major customers. And IBM, at least in the past, has set the trend in operating systems (look at what the introduction of PC-DOS did to CP/M). IBM's announcement of VM/IX, on the heels of the PC/IX announcement, makes a strong case for a soaring UNIX market.

Mark G. Sobell in the author of "A Practical Guide to the UNIX System" (Benjamin/Cummings, 1984). His 10 years in the computer industry include programming and technical writing experience. Mr. Sobell has been involved in UNIX for four years and is currently a consultant in the San Francisco Bay Area.



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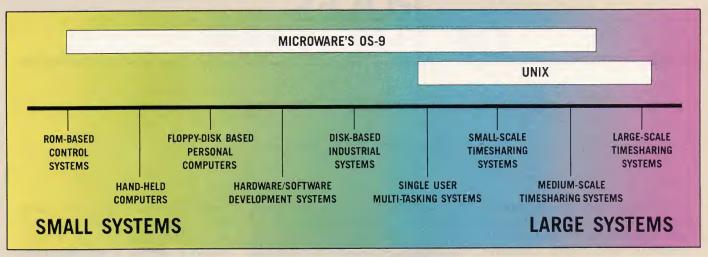
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# OF THE GAME

Seller beware

#### by Glenn Groenewold

Consider this scenario: you've created and marketed a program which has run beautifully on your computer and during extensive beta testing. However, an undetected bug produces calamitous effects if the program is run on the Goliath Z100x system. When one user does this, the ensuing crash results in the loss of inventory figures for a yearend sale, forcing cancellation of the event and the loss of thousands of dollars.

Or consider this: under a juicy contract, you have written the documentation for Goliath's system. Unfortunately there is an ambiguity in the wording of one of the key sections of your manual that a user misinterprets, resulting in a costly mistake. The user sues Goliath, naturally, and Goliath in turn sues you.

If this sounds far-fetched, consider that during the past 30 years or so, one of the major developments in American law has been the increasing ease with which consumers - even bystanders - can sue producers and and providers of products and services. More and more, members of our society have shown a tendency to run to the courts to seek compensation for a whole range of grievances. And lest you think no one would bother to go to court over your product because of the small amount of



money involved, your're probably already aware that there's a a type of lawsuit known as a class action in which a handful of product users can represent everyone who uses the product.

As recently as the early 1950s, it was still rather difficult for a consumer to sue successfully for a defective product. Formerly, there were a number of rules of law which in effect protected producers and providers of goods and services. From the standpoint of contract law, there was a rule which said that only an immediate party to a contract could sue under it. This privity requirement often made it impossible to sue a manufacturer, since most sales transactions took place between the consumer and a dealer without directly involving the

manufacturer. Negligence suits were also not generally regarded as a profitable means of proceeding against a manufacturer because a number of legal requirements too complicated to discuss here served to insulate the manufacturer from this type of liability.

But things have changed. Barriers to successful consumer lawsuits have been dropping right and left. For one, the privity requirement has been eroded to the point where there's not much left. This has opened the way for consumer suits on a contract basis. For another, the requirements for negligence suits have been liberalized. And there is still another basis for consumer lawsuits, products liability, which originated in the idea of imposing legal liability for inherently hazardous products or situations such as the manufacture of explosives or the keeping of dangerous wild animals. Over the years, products liability has been expanded to the point where it can even apply to defective computer programs.

#### LIABILITIES

Liability of one party to pay damages to another ordinarily arises under one of two distinct areas of law. First, there is liability arising out of a contract. Though this requires that there be

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### **U**RULES OF THE GAME

a contract, these are plentiful enough. Every time we purchase something, we are automatically party to a contract of sale which can give rise to certain rights and obligations.

The other broad area of law under which legal liability commonly comes into existence is called torts. Though the term often strikes non-lawyers as faintly amusing, there's nothing funny about being on the losing end of one of these lawsuits. The point to remember is that tort liability has nothing to do with contracts; it springs from the obligation we have to refrain from harming others.

These days, the tort actions we most frequently hear about are lawsuits based on negligence personal injury suits being prime examples. But there is another branch of tort law which also concerns us, that of products liability. While at one time this was an exceedingly restricted basis for lawsuits, it's been expanded dramatically in recent years. Products liability can be a potent weapon for the dissatisfied consumer, because it doesn't involve proving that the manufacturer was negligent - only that the product was defective.

#### **PROTECTING YOURSELF**

What all this means is that someone who provides a product or service these days is going to have to deal with the prospect of being sued by somebody whose very existence is unsuspected. And even an unsuccessful suit can be a major pain for the defendant.

So what can you do?

First of all, you must figure out what sort of legal hazard you may be exposed to. This will depend upon the type of activity you're engaged in. For instance, if you are *selling* a product, you will have to be concerned about contract liability. Most importantly, this means warranties.

At this point, it becomes difficult to be specific, because contract law is primarily a state matter, providing us with 50 different

Products liability can be a potent weapon for the dissatisfied consumer because it doesn't involve proving that the manufacturer was negligent — only that the product was defective.

versions (not to mention assorted territories). Though almost all states and territories have adopted a set of laws known as the Uniform Commercial Code, many have made their own changes so that the laws are no longer really uniform. The important thing to remember is that if you do business across state lines, you'll be held to the requirements of every state in which you sell your product.

Generally, you must be concerned with two kinds of warranties. *Express* warranties are easy to understand. If you represent that your program will do certain things on the Goliath Z100x, you can be sued for breach of warranty if it doesn't. *Implied* warranties can be trickier. There are several of these, but the most important is the warranty of fitness for a particular purpose. Let's say, for instance, that you're selling software under a trade name such as Goliath Sooper-Speller through retail outlets primarily devoted to Goliath products. It certainly would be reasonable for a buyer to assume that your software was designed for use with the Goliath computer. If in truth your program causes the Goliath system to crash, you could have a date in court.

But suppose instead that you're licensing your software, not selling it. Now the law gets more complex. As regards your licensee, you have various contractual obligations, and your licensee can sue you for breach of contract. Other people who are ultimately damaged through the use of your software would probably have to sue you on a tort basis, though, either on a product liability or a negligence theory. In some states, they may be able to collect damages for such things as lost potential profits, but this is not true in every state. The warranties of the Uniform Commercial Code have no application under a license, however.

Once you've figured out what kind of liability you might have, you can decide what to do to try to protect yourself. If you're a seller, you can attempt to get out from under any warranties by using language such as, "Seller makes no warranty of any kind, express or implied, concerning the use of this product." This may or may not work, depending on the situation and the state law you're faced with, but it probably can't do any harm. (If you figure that you have significant potential liability under a warranty, it'd be a good idea to have a chat with a lawyer.) You can also try to limit your liability under contracts, Gould...Innovation and Quality in UNIX-based Systems

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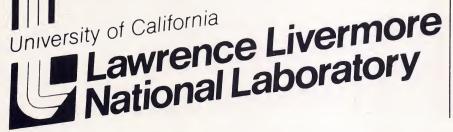
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such as licensing agreements, by including a clause stating that the other party is to hold you harmless for any damages.

There are two routes you can take to try to protect yourself from tort liability: first, you can do your best to avoid marketing a defective product or being negligent in

Barriers to successful consumer lawsuits have been dropping right and left.

providing a product or service. Second, you can consider insurance. Obtaining useful coverage can be a problem in a burgeoning new field where the risks are not clearly understood. Even when available, policies may be prohibitively expensive or may be so riddled with exclusions as to be practically worthless. If you elect to go for insurance, search out a knowledgeable broker whom you feel you can trust, and ask lots of questions.

As if all this hasn't been sufficient to guarantee insomnia, there are other legal hazards lurking in businessland that we haven't discussed. You'll have to keep a wary eye on anti-trust laws for instance, if you intend to do exclusive licensing. Franchising, meanwhile, has a whole list of perils all its own. But these and other horrors will have to wait for future consideration.

Glenn Groenewold is a California attorney who devotes his time to computer law. He has served as an administrative law judge, has been active in trial and appellate work and has argued cases before the state Supreme Court.



# /usr/lib

#### What might have been

by Jim Joyce

#### UNIX - The Book

UNIX -- The Book (Sigma Technical Press, 1982[!], 265pp) is what should have been reviewed in the April/May issue of UNIX REVIEW instead of The UNIX Operating System Book. Both are attributed to the same authors, Mike Banahan and Andy Rutter, and presumably describe the same book. But the sad, sad story is that, in order to gain US distribution, Banahan and Rutter turned their book over to John Wiley & Sons, Inc., where it was turned into a mish-mash of error and misunderstanding.

I found UNIX -- The Book to be a funny, friendly, accurate and quite useful introduction to UNIX. Nervous editors at Wiley may have made changes because they felt the authors' breezy humor may not be to everyone's taste. But their humor *is* in good taste, and it manages to illustrate serious points with a clever turn of phrase, as shown in this sage wisdom about picking an experienced UNIX person to ask for advice:

Pick your guru carefully, like a horse. Go for one with an alert expression, bright eyes and a quiet voice: if they type with ten fingers, it's a good sign. Avoid at all costs the terminal freak; bags under



the eyes, a glazed expression and an unwashed appearance are signs to beware of. This breed thinks it knows everything and will tell you so interminably. Even if they [sic] do know it all, they generally can't explain anything without reference to even more complicated examples that you won't understand either. (p. 1)

Though an overgeneralization about appearance, this passage contains sound advice about picking a consultant! The authors also make themselves the topic of gentle fun:

Occasionally you may come across the UNIX 'expert'. Too old and weary for anything of use, these creatures are put out to grass, where they immediately elect themselves to committees and start writing books. If you have one of these, be kind to it, buy it drinks and treat it with respect. On no account ask it for advice, for its language is no longer the same as yours. (p. 2)

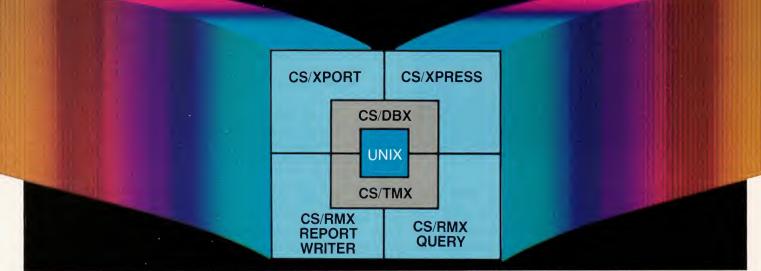
But *seriously*, you might ask, can one *really* learn UNIX from a book with such an irreverent tone? The answer is: Yes, please!

This is one of the few books that makes the important point that the shell is just another program rather than a fixed part of the operating system. And, to make sure the point isn't missed, the authors include the following in a group of questions at the end of the same chapter:

5) What is the shell? How does it differ from a program that you might have written yourself?

How refreshing! Alas, points such as this are sadly lacking in the book released for consumption in the United States. *The UNIX Operating System Book*, has little in common with the original book, apart from the names of Banahan and Rutter on the cover. Few of their insights are left intact. No doubt the publisher had good intentions, but the review of the

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U /usr/lib

Americanized edition offered in my April/May column reveals what can happen when authors allow their material to be tampered with and then do not review the result.

But back to the *real* Banahan and Rutter book. Since this issue of *UNIX REVIEW* centers on system administration, we turn to the chapter on "Maintenance" to see how they approached the topic.

Because the book is aimed at being introductory, the chapter is not intended to be a full system administration manual, but an explanation of the ideas a good system administrator should know. The explanation of how the system starts up and shuts down lends important insight into what goes on in these two important activities, rather than dwelling on details about the procedure.

Details system administrators will want to know are included in Chapter 8, "The Process Environment," and Chapter 9, "Libraries."

Published by Sigma Technical Press, in Cheshire, and distributed by John Wiley & Sons, Ltd., Sussex, this book should be distributed in the US — and all copies of the other version should be withdrawn. Mike Banahan, in a telephone call from London, said he and Rutter erred in refusing to have anything to do with the US edition of the book once they were informed (!) changes would be made to it. He said they now know the error of their ways. I hope John Wiley & Sons learns soon, too.

#### The Table of Contents for UNIX - The Book

- 1. In the Beginning (12pp)
- 2. Files and Simple Commands (30pp)
- 3. The Editor, Ed (17pp)
- 4. C (28pp)
- 5. The UNIX Filestore (12pp)
- 6. Software Tools (13pp)
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- 8. The Process Environment (17pp)
- 9. Libraries (17pp)
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Appendices

- A. General Commands (20pp)
- B. The Editor (6pp)
- C. Shell Syntax (11pp)
- D. Standard Libraries (25pp)
- E. System Calls (8pp)

F. The ovp program (6pp) Answers to questions (2pp) References (1p) Index (2 pp)

#### **REAL WORLD UNIX**

The trouble with *Real World UNIX* (Sybex, 1984, 209pp, \$16.95) is that author John D. Halamka ap-

parently doesn't know regular UNIX, let alone "real world UNIX." In contrast to Banahan and Rutter, Halamka confuses the relationship of the shell to UNIX:

UNIX comprises two basic elements, the shell and the kernel, the "outside" and the "inside" of the system. (p. 11)

Not stating that the shell is a program that can be replaced by other programs might seem a polite fiction intended to allow the authors to get on with introductory remarks, but it can cause readers to misunderstand a major source of UNIX flexibility the fact that the shell can be any program, even /usr/games/rogue.

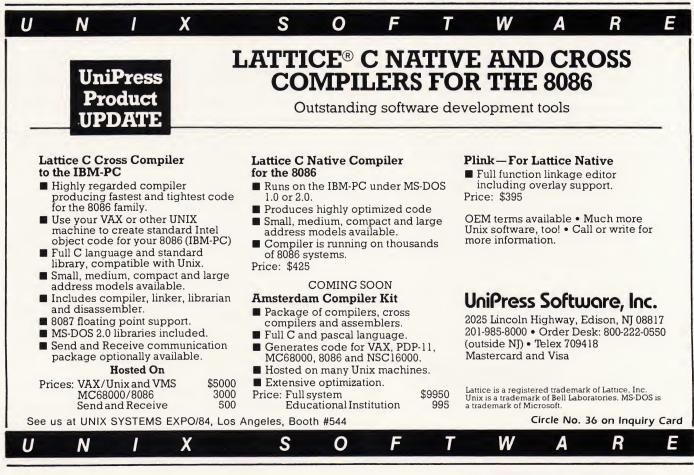
*Real World UNIX*, could have used a technical writer — or a freshman composition grader — to clean up its act a bit. The statement "UNIX and Ethernet have been developed for each other...." sounds like a ludicrous technical error until it finally dawns that the writer really meant the two are

compatible, complementary, and that Ethernet can link UNIX systems. Gee, whiz.

It is harder to attribute as bad writing the statement, "UNIX provides 'record locking'..." Thanks to John Bass there is a /usr/group standard for record locking, but vanilla UNIX has no such thing.

AT&T Technologies and the University of California at Berkeley will no doubt be surprised to learn that "System V [has] an extended shell developed at the University of California at Berkeley" (p. 12). It is well-known that many of the System V.2 utilities are warmed-over rewrites of Berkeley utilities, but the System V shell *is* the Bourne shell.

I regard a book as dangerous when, in addition to typographical errors (a relatively minor sin) and technical errors (a much greater sin), there are errors of judgement. Because UNIX is a flexible computing environment, users who use the full system need to have a good idea of what are and are not good practices. The applications example Halamka includes on page 21 is a prime example of showing a



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bad practice. It shows the root directory, and sprouting from it are two directories, **payables** and **receivables**.

Even being charitable and believing that each of these directories is on its own file system, this business of cluttering up the root directory with sensitive names seems to be asking for someone who is a security risk to attempt something evil. On the other hand, if sensitive directories such as **payables** and **receivables** were in fact on the root file system, the author is asking for trouble. Consider, for example, a system failure, in which a damaged root file

Halamka is not using the file system with the same sensitivity with which it was designed.

system superblock might mean the difference between not having **payables** or not having **receivables** — or both. Halamka is not using the file system with the same sensitivity with which it was designed.

The bad choice of directory allocation is further compounded on page 24 where we see, as one of the earliest commands introduced:

rm /payables/monolith\_ind

It seems unlikely anyone would wish to remove a payables file without an awfully good reason. None is given. The lack of good judgement in choosing a more realistic example makes a mockery of the book's very title.

There is a chapter on system administration as long as the one in Banahan and Rutter, but there all similarity ends. Typographic errors (at least I *hope* they were typographic) abound in the examples of /etc/passwd entries. The colon-separated fields have blanks after the colons — no doubt added for readability — but not for technical accuracy.

When I first saw the example:

ceo: sdfsd34: 1: 1: John Halamka: /usr/ceo

it seemed unlikely that the encryption algorithm would stand for a blank in the field, and when I experimented, it did not work.

Halamka also includes the pronouncement that

userids must be a unique number "from 1 to 255." The system I am writing this review on has userids as high as 340, and another system I use has userids in the 900s. These are not simply integers the system uses - they can also be helpful organizational numbers for system administration use. However, don't go wild using userid numbers since the size of /usr/adm/wtmp reflects the magnitude of the largest userid.

One last nit before I leave off with this book. On page 103, the author states:

C. the language in which UNIX itself is written, is very complex and difficult to learn.

But, on page 163, in the Appendix on "UNIX Resources," we do not find an entry for Kernighan and Ritchie's C book nor anyone else's - even Kochan's quite readable book. I think the problem is that the author himself does not know C.

I generally put notations about the qualities of books on the title pages to remind me of where to find things. For this book, the page was practically obliterated with inked notations detailing errors.

For information on "real world" UNIX try books by Banahan and Rutter, Bourne, McGilton and Morgan, Sobell – but not this book.

#### The Table of Contents for Real World UNIX

Introduction (9pp)

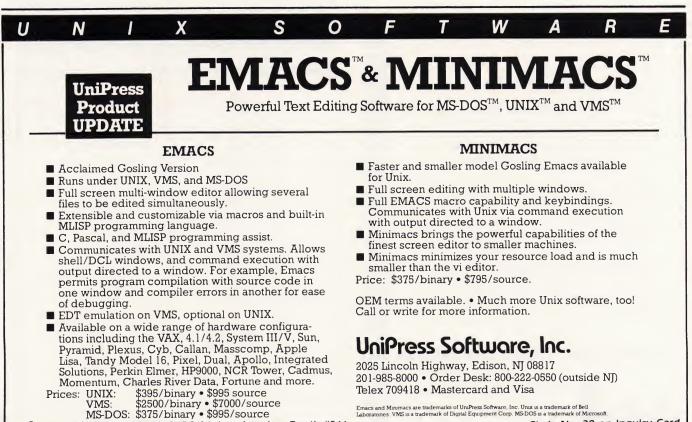
- 1. Introduction to Hardware and Software Concepts (8pp)
- 2. UNIX Concepts (18pp)
- 3. Using the UNIX Shell (35pp)
- 4. System Administration (20pp)
- 5. Shell Programming (15pp)
- 6. Real World Hardware and Software (29pp)
- 7. The Future of UNIX (11pp)

#### **Appendices**

- A. UNIX Resources (18pp)
- B. One-Minute UNIX (21pp)
- C. Glossary (15pp)
- Index (5pp)

#### A BOOK ON C

Al Kelley and Ira Pohl have put together a book on C (Benjamin Cummings, 1984, 362pp, \$21.95)



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that is basically quite good. They start off in a rather troublesome way, though, with a system dependent program! The results, as captured by Mark Horton's **script** program follow:

% cc trad.c -o trad ; trad llehw ,odlro %

Pretty wonderful, eh? It is supposed to say: hello, world

The "%" jammed up against the "odlro" is the prompt, since there was no newline character anywhere in the control string — a bit of carelessness, perhaps. I thought I was in for yet another bad book on C but I'm happy to report that the authors later turned me into a believer.

Their technique of presenting a program followed by a step-by-step dissection of each significant point is quite good. Their programming style is also good, but some of their examples are almost as questionable as the first one discussed here.

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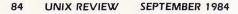
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Also, I strongly disagree with their first example of recursion:

main()
{
 printf(``The universe is never ending!'');
 main();
}

This is infinite regression that continues until the RUB key is mercifully pressed, but it is not a true recursion as there is no test condition that stops the regression. That the authors encourage the reader to "try the program" without indicating how to stop it once it is running is strange indeed, and it is disturbingly reminiscent of the first example program cited earlier.

But then again, Kelley and Pohl are charming in the preprocessor section of the same chapter where they present the following "syntactic sugar":

#define EQ ==

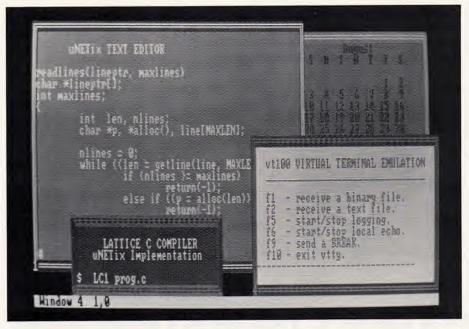
as a suggestion to guard against the potential confusion of logical equivalence == and assignment =.



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My overall feeling is that the book leans a bit heavily in the direction of number crunching. In saying this, I confess that my bias is toward character crunching, the activity I observe most frequently in modern computing environments. Kelley and Pohl do venture into data structures topics, such as tree traversal, though, and I do view this as a distinct plus.

This book is a good comprehensive introduction to C if page 3, with the system dependent example program, is skipped. The table of contents follows.

#### Table of Contents for A BOOK ON C

- 0. Starting from Zero (4pp)
- 1. An Overview of C (12pp)
- 2. Syntax and the Lexical Level
- 3. Declarations, Expressions, Assignment, Data

Types (33pp)

- 4. Flow of Control (37pp)
- 5. Functions (26pp)
- 6. Branching Statements, Bitwise Expressions, and enum (26pp)
- 7. Pointers, Arrays, and Strings (37pp)
- 8. Recursion, Functions as Arguments, and the Preprocessor (28pp)
- 9. Structures, Unions, and typedef (27pp)
- 10. Structures and List Processing (29pp)
- 11. Input/Output and the UNIX Environment (40pp)

Appendix: ASCII Character Codes (1p) Index to Selected Programs and Functions (3pp) Index (8pp)

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# THE UNIX GLOSSARY

#### Words to the wise

#### by Steve Rosenthal

# — in most implementations of UNIX. this is the shell prompt to the superuser. It differs from other prompts so as to remind the superuser that he or she is in a special mode rather than operating as an ordinary user.

**ac** — the standard system command to report accounting information collected during normal system operation. The summary information can be used to charge users for CPU time and memory use.

**accton** — the command telling the system to keep accounting information that details when users login and out and what processes are created and killed. In most implementations, invoking **accton** (usually as **/etc/accton**) only sets the system to collecting the data. To retrieve it, use such standard programs as **prtacct** or **acctcms**, or you can write your own software to assign charges and handle billing. When **accton** is used, it is generally invoked as part of **/etc/rc** during initialization.

adduser — a command available to system administrators on some UNIX systems to add a new user to the system. The same task may be done in a less automated way by editing the /etc/passwd file.

**bin** — the login name for the user who owns the /**bin** and /**usr/bin** directories and files. Normally, this is the system operator, who is



also the superuser with login name *root*. It is considered good administrative practice for *bin* to own /**bin** and /**r**/**bin**.

**boot device** — the name of the storage unit (usually including any subdevice and block number) from which the boot program reads the UNIX kernel or any standalone test program.

**chgrp** — the command employed by the superuser to change the group ownership of a file or directory. In installations undergoing reorganization, this command can get frequent use.

**chown** — the command used by the superuser to change the ownership of a file or directory.

**clri** — a maintenance command employed by the superuser to remove inodes directly. In most cases, the use of this command has been replaced by **fsck**. The task performed by **clri**, or the equivalent part of **fsck**, is needed only when the file system has become corrupted by a system crash or hardware failure.

**cpio** — a utility program used to copy files to and from backup devices. It is an updated version of the **tar** tape archive program.

**crash** — a program employed by the superuser (or in single-user mode) to look at a memory dump (core image) of the system when the system goes down. It is a utility primarily of interest to dedicated experts.

**cron** — a command that creates a daemon (an automatically executing program) that invokes commands at specified dates and times. The commands to be executed are listed in /usr/lib/crontab. The cron command is usually invoked as part of the etc/rc script executed as part of the initialization process.

**date** — the command the superuser uses to set the system date and time. The usual form is:

#### date yymmddhhmm.ss

Many systems now have real-time clocks that automatically keep and set the date and time. Ordinary users can use **date** to display the current date and time by simply entering the command without arguments.

dcheck - utility program



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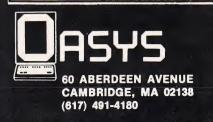
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/dev — the directory listing all devices known to the system. To add additional devices, the superuser invokes the **mknod** 

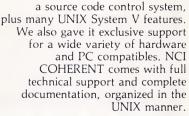


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command (normally stored as **/etc/mknod**) to add the necessary information about a new device.

**dump** — the name of the standard system program for archiving copies of the files on disk as a hedge against system crashes or accidental file deletions. The files can be recovered from archives with the **restor** command. The **dump** utility can save an entire system of files or a subset thereof. It can be invoked on one of ten different levels. Only files modified since a dump of higher level will be saved, thus allowing selective backup. The full dump, of level 0, is known as the epoch dump.

**epoch** — a complete dump of the UNIX system, including all the user and system files. An epoch — or level 0 — dump, is done periodically to provide a starting point for regenerating the system in case of a serious system crash.

/etc — one of the major system directories, used primarily for storing administrative programs and lists.

/etc/passwd — the system file listing user names, encrypted passwords, userids, groupids, home directories and other information about each authorized user. To add a new user, the system administrator creates a new line in the password file (either directly or by using the adduser command), creates a home directory for the user and gives the user ownership of the new directory.

/etc/rc — the standard file containing a shell script to be executed by **init** as part of the process of going to multiuser mode. Normally, this file contains instructions to mount directories, start daemons (system programs that run automatically) and perform such regular housekeeping as purging temporary files.

/etc/ttys — the system file specifying which terminals should be

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find — the command for locating files in directories and subdirectories matching specified criteria. It can find files by name, owner, mode, age, size and several other criteria. It is often used by the system administrator when file space grows tight or runs out to see if anyone is hogging space or if there are files that have not been used recently that can be archived offline.

**fsck** — a command used for checking the integrity of the root file system or any other file system specified in the file /**etc/checklist**. This command checks for duplicate or missing links, bad blocks, an incorrect free list, and other defects. In most cases, when **fsck** finds an error, it will suggest a fix and ask for confirmation.

**fsdb** — a file system debugger program used by people who feel competent to manually reconstruct file systems or alter disk records. Though an alternative to **fsck** for fixing the file system after a crash, **fsdb** requires a more detailed knowledge of the system.

**icheck** — a utility program that checks the integrity of the inodes and free block list of a file system. The same task is now done at most installations by **fsck**. These programs are mostly used when there is some cause to suspect a problem in the file system, such as after a system crash or hardware error.

**logbook** — a record of the actions taken by the system operator along with status information from the system. At large installations, especially those with multiple operators, keeping a log is essential to maintaining orderly backups and keeping the system running smoothly.

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## **U**GLOSSARY

**mkfs** — the command used by the system administrator to create a new file system. After a file system is created, it must be mounted before it becomes accessible to the system.

**mknod** — the command employed by the superuser to add devices to the system. The process, called "making a node," adds appropriate entries to the /**dev** system directory.

**mount** — to add a file system to a directory in the existing root file system. This process is usually done by the superuser, either during system startup or when disks or tapes are changed on removable-media devices. A new file system must be created with **mkfs** before it can be mounted for the first time, and if it is to be associated with a new directory, that entry must first be created with **mkdir**.

**multiuser** — the normal state of a UNIX system, allowing more than one user to run jobs at various consoles. When UNIX is first booted up, however, it normally comes up in single-user mode to allow the system operator to perform housekeeping and system maintenance.

**passwd** — a command that the superuser can employ to change anyone's password. Some administators supply new users with an initial password, but others leave the password initially blank and let users pick their own. However, the supervisor may frequently be called upon to use this command to assign a new password to users who have forgotten their existing ones. Normal users can also use **passwd** to change their own passwords.

**real** — when referring to system timing (as, for example, reported by the **time** command), "real" refers to absolute elapsed time as it is seen from the outside world. This is also called "wallclock" time.

**root** — the user name for the superuser, so called because he or she "owns" the **root** directory. Some system commands can only be executed by *root*. Also, *root* serves as the name of the highest directory in the file system, written /.

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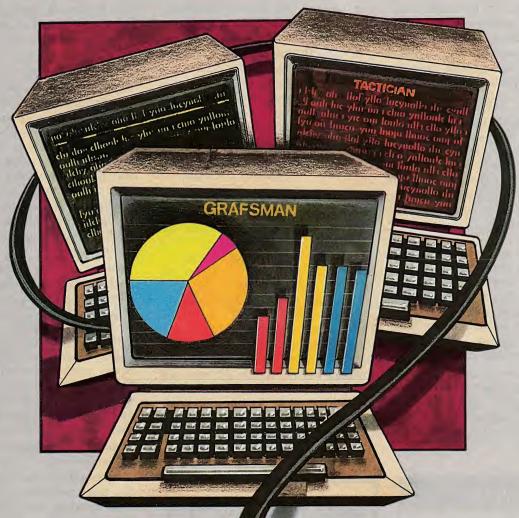
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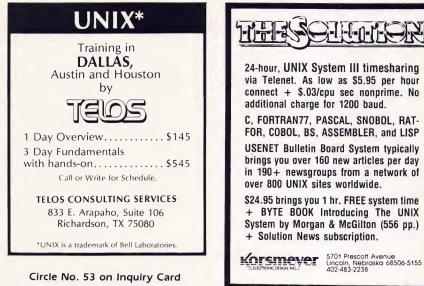
**shutdown** — a command on many newer UNIX systems that automatically runs through the steps needed to shutdown the system. It notifies all current users, synchronizes files (writes buffers and superblocks to disk), and brings the system back to single-user mode.

**single-user** — the mode in which UNIX first comes up when booted (started up). The single user has the power of *root*, the superuser. After the superuser initializes the system, performs any maintenance and kills the single-user process, the system switches to multiuser mode.

/stand — a special directory in many UNIX systems containing standalone versions of various programs to check hardware and file system integrity. These programs can be called directly from the boot program, before the system is brought up.

**su** — the command to **s**witch **u**ser. It allows you to temporarily login as another user (providing you know the other user's password). When you logout from that other user's account (normally by responding to that user's shell prompt with a CTRL-D), you return to your previous account. One of the main uses of this command is to allow the administrator to login first as an ordinary user, changing to superuser mode only when necessary. This practice is a safety measure, since the superuser can override protections and might do so inadvertently. Most systems, therefore, encourage superusers to do normal work in ordinary user mode.

superuser — the general term for the UNIX system operator. In UNIX, the operator, who has the login name root and userid 0, can override most protections, kill processes, mount and unmount file systems, change passwords, and do many other things that ordinary users cannot do. Thus comes the term "superuser." At most installations, the superuser has another username for ordinary access to the system and only uses the superuser mode when bringing up the system or when the special superuser powers are required.



**sync** — the command to flush buffers and the in-core superblock to disk. The superuser should issue this command before unmounting (taking off line) a storage device or before shutting down the system.

umount \_\_\_\_ the command employed by the superuser to logically remove a file system from the directory that contains it -astep that is necessary prior to physically removing or disconnecting a storage device. The device to be unmounted must not contain the current working directory of any active user, and the sync command should be issued immediately beforehand to flush any buffers containing information for the device.

**update** — a daemon (independently executing program) invoked during initialization to regularly dump file buffers to disk by issuing the **sync** system call. With some hardware, there is a slight danger that **update** can actually corrupt stored files if updating occurs during a system crash, but most users feel that the advantages of automatic updates make them worth the risk.

**user** — as applied to timing measurements, "user" refers to the amount of time spent running the **user** program. This may be considerably less than elapsed time (real time), especially on a heavily-loaded system.

**wall** — the command that writes messages to all current system users. Its most common use is to warn users that the system will be shutdown at a certain time.

If you have comments, please send them to Rosenthal's UNIX Glossary, Box 9291, Berkeley, CA 94709.

Steve Rosenthal is a lexicographer and writer living in Berkeley. His columns regularly appear in six microcomputer magazines.

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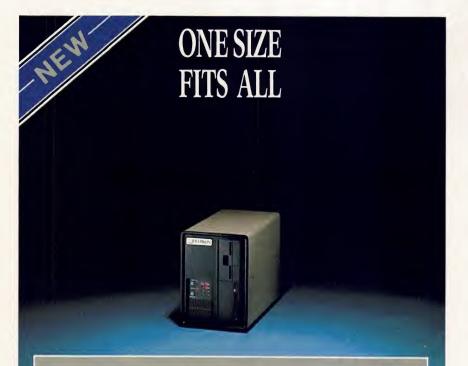
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#### Continued from Page 60

and a determination on their part to assess the risks and cause the right actions to take place. Sec-

ondly, they will need to institute and disseminate proper administrative control in accordance with



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their findings. Thirdly, employee education as to what is expected of them is necessary.

**REVIEW:** What are the measures you use?

MORRIS: We do some of that. I think it's just that we could do better. We do have quality assessment. My management is aware of the problem. I talk to them about it, and I see what they do. Some administrative policies and techniques have been set up and have been enforced. There has been at least some genuine attempt to make the employees aware of the risks involved and what's expected of them. We tell people good ways and bad ways to choose login passwords. We tell them the kind of information we expect them not to put on dialup computers.

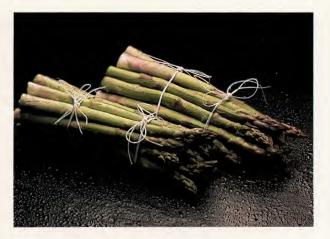
**REVIEW:** So how much security is enough?

**MORRIS:** You find out where your exposures are, what the risks are, make some kind of actuarial assumptions about the costs to assign to the risks, and treat them as if they were risks you were trying to insure against — ones that you might have to pay a premium for. If it's a bet-your-company situation, you had best take strong steps and spend a lot of money to really protect that information.

Here's a typical cost, a cost that I've looked at for an international company with about 20 branches that has a high flow of information all day long, seven days a week. They asked me to estimate how much it would cost to really protect that stuff against pretty determined efforts. It turns out that the answer for that whole network is about \$1,000,000 of investment.

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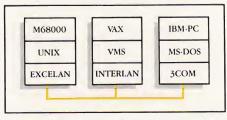
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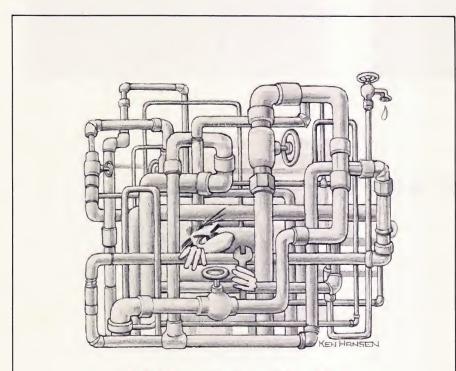
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The computers were really only storage organs to serve a communications facility. The indirect costs were trivial. It was primarily a question of upfront capital cost. Compared with the size of the company, this cost was absolutely trivial, just lost down in the noise level. The direct cost of even very good protection is not



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particularly high.

**REVIEW:** What do you do when breaches occur?

**MORRIS:** We have an organization within the company called the Assets Protection Organization where, theft of information is treated in exactly the same way as theft of physical assets. When a breach occurs, it's routinely reported to the Assets Protection Organization. Things have advanced to the point where computer break-ins are treated just like any other theft or interference — illegal acts that are treated as such.

**REVIEW:** Do you think many of these breaches are malicious or not?

**MORRIS:** I have never myself encountered a genuinely malicious act, but I've read about them in the newpapers.

I think the motivation for most of the kind of stuff you read about in the newspapers is one of two things: it's either high school kids playing games or it's crooks stealing.

**REVIEW:** And even there, they're not particularly inclined to be destructive to other things; they're just trying to steal what they're trying to steal.

**MORRIS:** Certainly. I think they just want to steal the stuff and get out.

**REVIEW:** Would you say a little bit about the impact of **UUCP** on system security?

**MORRIS:** Sure. I think **UUCP** makes the problem wider. First off, anything that makes access to a computer easier makes the security problem more difficult. Secondly, there is a tendency for the security of the networks — that is, of every computer on the system — to be that of the weakest.

This brings up another important administrative problem. If you're going to admit other computers onto the common network, then you have a stake in their security. If all the machines are within the same company, for example, the administration is going to have to insist that all those computers come under some known standards.

**REVIEW:** In order to rationally approach the problem, **UUCP** in particular was distributed for a long time with permissions set so that people from remote sites could copy files from the host system. I gather that arrangements are being made for future releases of **UUCP** to be sent out in a form that is more restrictive.

**MORRIS:** I'm not sure what form it's being sent out in. The only thing I know for sure is that the 20 or 30 inhouse computers I have some contact with cannot be persuaded from a remote place to send you any file at all if there was not a previous arrangement. They send files only from one particular directory, so that in order to let someone have a file, you would first have to put a copy of it in that directory.

**REVIEW:** One concern that's been expressed to me relates to Ethernet and other local area networks. In general, if passwords are sent over such a network, one machine with a promiscuous listening mechanism would be able to gather the passwords of anybody who signed on while it was listening.

**MORRIS:** Oh yes, sure. But you assume in an Ethernet that you've got some control over who's on the net. I mean, if you don't and there's promiscuous access to a local area network, all hell breaks loose. You've just got your stuff lying on the sidewalk. I don't know of any situation like that.

There is one other subject that's related both to **UUCP** and the local area network. That is, in both of these situations, what really happens is that the computer gets a message that it trusts is true. This confidence is sometimes unwarranted. In all of these situations, fraudulent forged messages are possible.

**REVIEW:** This is another mechanism that should be classified with Trojan Horse programs.

**MORRIS:** Not a bad idea. Because, for example, with **UUCP**, you cannot find out who calls you up. But you can find out who they

Things have advanced to the point where computer break-ins are treated just like any other theft or interference.

said they were. So I can write up my own version of a **UUCP** program, run it, and thus tell the machine I call up that I'm somebody else. They'd have a heck of a job trying to get beyond that information. So you get a message and you place a measure of trust in it because you estimate what the risks are in leaving the message.

**REVIEW:** I have one major question left, and it's the most openended of the set. What do you see as the future of security management?

**MORRIS:** As time goes on, I think we're going to see increased

awareness and perception of the risks and exposures. I think that's going to happen faster than any really important technical developments. I doubt, for example, that encryption will become a very big part of all this, because encryption has been around for a long time. So instead of relying on encryption, I think that when people begin to estimate costs, there will be a strong impetus to write better software. I think a program of the general nature of UUCP will be written with specific requirements laid out in advance.

There's a strong, growing interest in information protection. Everywhere around I see the subject getting more and more attention at all levels — higher levels than in the past. So I am fairly optimistic.

**REVIEW:** Are we seeing it show up, for example, in MBA programs in the various universities?

**MORRIS:** Oh, yes. I give talks all the time. I've given six or eight talks this year alone — government and nongovernment, industrial, university and conference audiences.

I very rarely accept an invitation from an outside company. The last time I did, it was a very large company, and sitting in on my talks was the president of the company and every vice president.

**REVIEW:** The point is: they had already come to the same conclusion you had. That is, they already saw that the problem was largely an administrative one.

**MORRIS:** Completely. I was very pleased with that. Those people are on the right track, and they will have no problems at all. I could have walked out at the beginning of my talk and simply said. "Hey, just the fact that you guys are here means that you

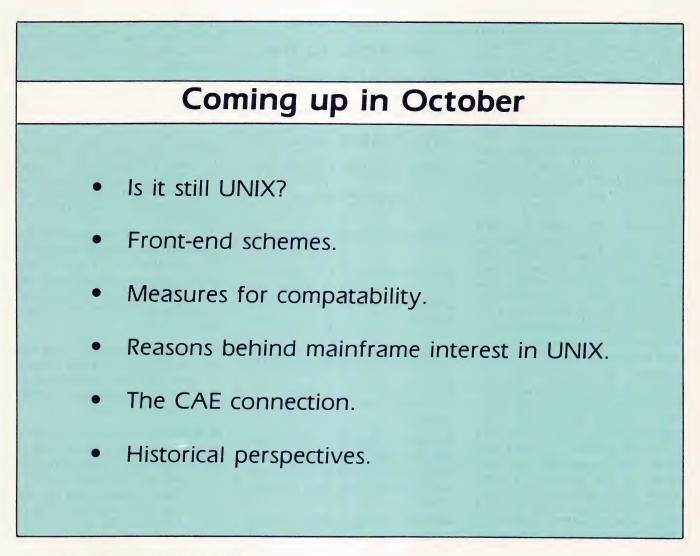


know what the problem is and how to solve it."

Security is not strictly a matter of administrative policy, though. I would like to talk about what I think is the most important of all the technical solutions put into place — the notion of the *autotrace*. I consider that supremely important. Whatever software you have on a computer that attempts to foil unauthorized disclosure might work, or it might not work. If it doesn't, you've perhaps lost some information, but what is

Computer and information security is primarily an economic problem. characteristically much more important is that you may have lost something and not even know you've lost it. But if you put a lot of investment in setting up audit trails, you can at least find out when something has happened, and find out from the records how it happened. In that way, you can at least close the door after the horse is gone, which is a whole lot better than not closing the door at all.

**REVIEW:** Or not even noticing that the horse is missing.



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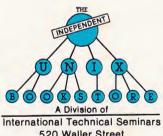
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# CALENDAR

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September 19-21 UNIX Systems Exhibition 84, Cambridge, England. Contact (Organized for the EUUG and /usr/group by): Network Events Limited, Printers Mews, Market Hill, Buckingham, MK181JX, England. (0280) 815226.

#### OCTOBER

October 2-4 East Coast Computer Faire, Boston, MA. Contact: Computer Faire, Inc. (see September 11-14).

**October 16-18** UNIXEXPO, The UNIX Operating System Exposition, New York, NY. Contact: National Expositions Co., Inc., 14 West 40th Street, New York, NY 10018. **212**/391-9111.

October 25-28 The Second PC Faire, San Francisco, CA. Contact: Computer Faire, Inc. (see September 11-14).

#### NOVEMBER

November 14-18 Comdex, Las Vegas, NV. Contact: The Interface Group, Inc., 300 First Avenue, Needham, MA 02194. 617/449-6600.

#### **JANUARY 1985**

January 22-25 UniForum, The International Conference of UNIX Users, Dallas, TX. Contact: UniForum/Professional Exposition Management Co., 2400 East Devon Avenue, Des Plaines, IL 60018. 800/323-5155.

#### TRAINING CALENDAR

#### SEPTEMBER

September 5 AT&T Technologies, Hopewell, NJ: "UNIX System Screen Editor vi." Contact: AT&T Technologies, Corporate Education & Training, PO Box 2000, Hopewell, NJ 08525. 800/221-1647.

September 5 AT&T Technologies, Sunnyvale, CA: "Fundamentals of the UNIX Operating System for Programmers." Contact: AT&T (see September 5). September 5-7 CAPE Seminar, Austin, TX: "A User-Oriented Evaluation Three-Day Seminar: UNIX." Contact: Center for Advanced Professional Education, 1820 East Garry St., Suite 110, Santa Ana, CA 92705, 714/261-0240.

September 5-7 Digital Seminar Program, New York, NY: "Comprehensive Overview of the UNIX Operating System." Contact: Digital Educational Services, 12 Crosby Dr., Bedford, MA 01730. 617/276-4949. **September 6** AT&T Technologies, Lisle, IL: "Overview of the UNIX System." Contact: AT&T (see September 5).

September 10 AT&T Technologies, Sunnyvale, CA: "Shell Command Language for Programmers." Contact: AT&T (see September 5).

September 10 AT&T Technologies, Lisle, IL: "Fundamentals of the UNIX Operating System for Users." Contact: AT&T (see September 5).

September 10 AT&T Technologies, Hopewell, NJ: "UNIX System Document Preparation." Contact: AT&T (see September 5).

September 10 NCR Education Seminars, Dallas, TX & Dayton, OH: "UNIX Operating System." Contact: NCR Education Center, 101 West Schantz Ave., Dayton, OH 45479. 800/841-CASE, or in Ohio, 800/845-CASE.

September 10 NCR Education Seminars, New York, NY: "C Programming." Contact: NCR (see September 10).

September 10 Pulsetrain Seminar, New York, NY: "PROLOG Programming Seminar." Contact: Pulsetrain, Attn: John Malpas, 747 Greenwich St., New York, NY 10014. 212/255-2385.

September 10-12 Computer Technology Group, San Francisco, CA: "UNIX Fundamentals for Non-Programmers." Contact: CTG, Telemedia, Inc., 310 S. Michigan Ave., Chicago, IL 60604. 800/323-UNIX or in Illinois, 312/987-4082.

September 10-14 Bunker Ramo Information Systems, Trumbull, CT: "Advanced C." Contact: Bunker Ramo Information Systems, Training Services Group, Trumbull Industrial Park, Trumbull, CT 06609. 203/386-2223.

September 10-14 Structured Methods Seminar, New York, NY: "UNIX System Workshop." Contact: Structured Methods, Inc., 7 West 18th St., New York, NY 10011. 800/221-8274, or in NY, 212/741-7720.

September 10-14 Uniq Digital Technologies Seminar, Chicago, IL: "The UNIX Operating System." Contact: Uniq Digital Technologies, Attn: Dennis Meyer, 28 South Water St., Batavia, IL 60510. 312/879-1566.

September 11 Computer Technology Group, New York, NY & Washington, DC: "UNIX Overview." Contact: CTG (see September 10-12).

September 12-14 CAPE Seminar, Philadelphia, PA: "A User-Oriented Evaluation Three-Day Seminar: UNIX." Contact: CAPE (see September 5-7).

September 12-14 Computer Technology Group, New York, NY & Washington, DC: "UNIX Fun-

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damentals for Non-Programmers.'' Contact: CTG (see September 10-12).

September 12-14 Digital Seminar Program, New York, NY: "The C Programming Language." Contact: Digital Educational Services (see September 5-7).

September 13 AT&T Technologies, Lisle, IL: "Shell Command Language for Users." Contact: AT&T (see September 5).

September 13-14 Computer Technology Group, San Francisco, CA: "Shell as a Command Language." Contact: CTG (see September 10-12).

September 17 NCR Education Seminars, Dallas, TX: "UNIX System Administration." Contact: NCR (see September 10).

September 17 NCR Education Seminars, Dayton, OH: "C Programming." Contact: NCR (see September 10).

September 17-19 Computer Technology Group, New York, NY & Washington, DC: "UNIX Fundamentals for Programmers." Contact: CTG (see September 10-12).

September 17-21 Bunker Ramo Information Systems, Trumbull, CT: "Intro to UNIX." Contact: Bunker Ramo (see September 10-14).

September 17-21 Computer Technology Group, San Francisco, CA: "C Language Programming." Contact: CTG (see September 10-12).

September 17-21 Plum Hall Training, Princeton, NJ: "C Programming Workshop." Contact: Plum Hall, 1 Spruce Ave., Cardiff, NJ 08232. 609/927-3770.

September 17-21 Uniq Digital Technologies Seminar, Chicago, IL: "UNIX System Administration." Contact: Uniq (see September 10-14).

September 18-21 Integrated Computer Systems Seminars, Washington, DC: "Hands-on UNIX Workshop." Contact: Integrated Computer Systems Seminars, 6305 Arizona Place, Los Angeles, CA 90045. 800/421-8166, or in CA, 800/352-8251.

September 19-21 CAPE Seminar, San Francisco, CA: "A User-Oriented Evaluation Three-Day Seminar: UNIX." Contact: CAPE (see September 5-7).

September 20-21 Computer Technology Group, New York, NY & Washington, DC: "Shell as a Command Language." Contact: CTG (see September 10-12).

**September 24** AT&T Technologies, Sunnyvale, CA: "C Language for Experienced Programmers." Contact: AT&T (see September 5).

September 24 AT&T Technologies, Lisle, IL: "Software Development Under the UNIX System." Contact: AT&T (see September 5).

September 24 AT&T Technologies, Lisle, IL: "UNIX

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System Device Drivers.'' Contact: AT&T (see September 5).

**September 24** NCR Education Seminars, Chicago, IL: "C Programming." Contact: NCR (see September 10).

**September 24** NCR Education Seminars, Dayton, OH: "UNIX System Administration." Contact: NCR (see September 10).

**September 24-25** Computer Technology Group, San Francisco, CA: "Shell Programming." Contact: CTG (see September 10-12).

**September 24-26** CAPE Seminar, Denver, CO: "A User-Oriented Evaluation Three-Day Seminar: UNIX." Contact: CAPE (see September 5-7).

September 24-28 Bunker Ramo Information Systems, Trumbull, CT: "C Programming." Contact: Bunker Ramo (see September 10-14).

September 24-28 Computer Technology Group, New York, NY & Washington, DC: "C Language Programming." Contact: CTG (see September 10-12).

September 24-28 Structured Methods Seminar, New York, NY: "C Programming Workshop." Contact: Structured Methods (see September 10-14).

September 24-28 Uniq Digital Technologies Seminar, Chicago, IL: "C Programming Language." Contact: Uniq (see September 10-14).

September 25 Computer Technology Group, Chicago, IL: "UNIX Overview." Contact: CTG (see September 10-12).

September 25-28 Integrated Computer Systems Seminars, Washington, DC: "Programming in C: Hands-on Workshop." Contact: ICSS (see September 18-21).

September 26 AT&T Technologies, Lisle, IL: "UNIX System Tools." Contact: AT&T (see September 5).

September 26-28 Computer Technology Group, Chicago, IL: "UNIX Fundamentals for Non-Programmers." Contact: CTG (see September 10-12).

September 26-28 Computer Technology Group, San Francisco, CA: "Using Advanced UNIX Commands." Contact: CTG (see September 10-12).

#### OCTOBER

**October 1** AT&T Technologies, Sunnyvale, CA: "Shell Command Language for Programmers." Contact: AT&T (see September 5).

October 1 AT&T Technologies, Hopewell, NJ: "Fundamentals of the UNIX Operating System for Users." Contact: AT&T (see September 5).

**October 1** AT&T Technologies, Lisle, IL: "Fundamentals of the UNIX Operating System for Programmers." Contact: AT&T (see September 5).

**October 1** NCR Education Seminars, New York, NY: "UNIX Operating System." Contact: NCR (see September 10).

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